

DURHAM HOMELESS SERVICES ADVISORY COMMITTEE

February 27, 2013

Committee Room - 2nd Floor - City Hall – 3:00 p.m.

The Durham Homeless Services Advisory Committee (HSAC) met on the above date and time.

Members present: Chair Robert “Bo” Glenn, Jr., Vice-Chair Minnie Forte-Brown (Chair, Durham Public School Board); John Bowman, Reverend Warren Herndon, Steve Hopkins, Kimberly Monroe, Joyce Payne, Fred Stoppelkamp, Reverend Chris Tuttle, Mayor Pro Tempore Cora Cole-McFadden, County Commissioner Michael Page, City Manager Thomas J. Bonfield, Assistant County Manager Drew Cummings, Dr. Deborah Bailey, Director of Academic Service Learning Program/NCCU, Lois Harvin-Ravin, Durham County Veterans Services Officer; Jackie Love, Homeless & At-Risk Liaison, Durham Public Schools, Mayme Webb-Bledsoe, Duke University, Sue Jackson, Executive Dean and Department Head Continuing Education at Durham Technical Community College and Bob Williamson, Durham VA Medical Center.

Members Absent: None

Also Present: Director Reginald Johnson, Lloyd Schmeidler, Matthew “Matt” Schnars (Department of Community Development), Deputy City Manager Keith Chadwell, Director Michael E. Becketts, Sabrina Seymore (Durham County Department of Social Services), Jack Preiss (Housing Results Team), O’Mar Taylor (JACH), Pam Karriker (Citizen), Sophia Caudle (Citizen – UMD Board Member), Catherine Pleil (Durham Inter-Faith Hospitality Network), Terry Allebaugh (Housing for New Hope), Alma Davis (Durham Crisis Response Center), Carolyn Schuldt (Open Table Ministry) and Sheila Bullock (Office of the City Clerk).

Subject: Call to Order/Welcome

Chair Glenn called the meeting to order at 3:04 p.m. and welcomed everyone.

Subject: Public Comment Period

Chair Glenn opened the floor to receive public comments and hearing none closed the public comment period at 3:05 p.m.

Subject: Minutes Review/Approval

Motion by Mayor Pro Tempore Cole-McFadden seconded by Committee Member Herndon to approve the Durham Homeless Services Advisory Committee minutes for January 23, 2013 was approved at 3:07 p.m.

Subject: HSAC Results Team Updates

Housing Result Team – Fred Stoppelkamp, Chair

Power point presentation, focusing on the Penny for Housing Dedicated Funding was given by Committee Member Stoppelkamp.

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Committee Member Stoppelkamp noted that with input from the public as well as the County and City, it was decided that dedicated funding for the next five years from 2012 – 2015 would be spent in the following areas:

- Completion of projects in Northeast Central Durham (NECD) and South West Central Durham (SWCD) which include 37 homeowner units to be completed in Durham Housing Authority's (DHA) Hope VI project
- DHA – Homeownership Support – Franklin Village
- Rapid Re-Housing
- Housing Persons with Special Needs
- Elderly/Disabled Urgent Home Repairs
- Site Prep/Infrastructure – Southside
- Targeted Acquisition – Southside (Fargo and South Street)
- Demolition in Southside
- Southside Homeowner Rehab/Replacement Housing
- Southside Rental Rehab – Piedmont Project
- DHA – Preiss Steele Restructuring – \$720,000 (Match/Gap Financing)
- Recommendations
 - Preiss-Steele Restructuring – recommend moving the \$720,000 for 2014 to Housing Persons with Special Needs

In response to Committee Member Herndon's question about whether there will be an effort to develop a partnership with some of the organizations or companies, Committee Member Stoppelkamp responded yes and stated that he would look into the possibility of some of these agencies providing presentations to the HSAC.

Committee Member Herndon wanted to know what entity would be in charge of the relocation of Fargo Street and South Street. Committee Member Stoppelkamp stated that the Department of Community Development would.

In response to Committee Member Hopkins' question are there only 3 to 6 homeowners in the Southside area that need assistance in bringing their houses up, Committee Member Stoppelkamp explained that there were a lot of questions that he did not have answers for but he could gather the questions and bring back answers to the HSAC at the March 2013 meeting. He will also send members a copy of the power point presentation.

Mayor Pro Tempore Cole-McFadden suggested that in all fairness to staff, the Rolling Hills/Southside project should be presented by a staff person who was knowledgeable about all of the intricacies of the project. She added that if this would happen at the next meeting, many of the questions members have could be answered.

Committee Member Hopkins commented that the ten houses for \$288,000.00 for rental units were high. He added that he disagreed with the unmet needs coming from permanent supportive housing.

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He also feels that neither the Point-In-Time Count, nor the history in Durham supports this. He would like to see the number of people who may be living on the street with critical health issues because he feels this is a priority that needs to be addressed.

Committee Member Hopkins also expressed his concern about the homeless youth in Durham. He pointed out that the Point-In-Time Count and the HSAC's funding decision does not reflect this serious need. Committee Member Love added they are working on this matter.

Committee Member Bailey requested additional information regarding Northeast Central Durham and Southwest Central Durham.

Chair Glenn asked that Committee Member Stoppelkamp make arrangements for Larry Jarvis (Assistant Director, Housing Production & Program Administration, Department of Community Development) to speak with the HSAC at their next meeting or the meeting after regarding the issues raised by Committee Members.

Structure Subcommittee – Chris Tuttle, Chair

Committee Member Tuttle gave the following update:

- Advertisement was released seeking five additional members for the HSAC in the categories of homeless housing providers, law enforcement agencies, workforce development, public housing and mental health. Committee Members are asked to encourage individuals they may know in these arenas to apply. The nominations will come to the Executive Committee who will then bring them back to the HSAC.
- The Structure Subcommittee extended an invitation for persons to become a part of their group as they become familiar with and learn the Interim Rule. Last meeting produced several names added from the faith community, law enforcement and housing providers.

Committee Member Cummings questioned who would be responsible for appointing the five new members to the HSAC. Chair Glenn explained that the Inter-Local Agreement authorizes the HSAC to appoint five additional members. The application deadline is Friday, March 15, 2013 at 4:00 p.m.

Committee Member Harvin-Ravin asked whether the five categories were the only ones included and why the Department of Social Services (DSS) was not a part of the HSAC. She wanted to know if the body was limited to just the five categories.

Committee Member Tuttle noted that the category list came from a section of the Interim Rule. Matthew "Matt" Schnars, Project Manager (Department of Community Development) further explained that these were categories that the CoC did not have full representation.

Income Results Team – Bob Williamson, Chair

Committee Member Harvin-Ravin asked the HSAC to consider having a subcommittee for veterans concerning the income.

According to Mr. Schnars the top two goals of USICH is to end chronic homelessness and to end veterans' homelessness. Mr. Schnars stated that staff has been working with the VA and have attended their quarterly meetings. Also, the VA has a process that is similar to the CoC's process to HUD and through this there is a lot of funding coming forth as well as programming being established. He commented that he would leave the decision up to the Committee as to whether they would like to create a subcommittee for veterans. However, to align themselves with USICH and Opening Doors, they would need to do something along those lines.

Committee Member Harvin-Ravin pointed out that this year's Point-In-Time Count reflected 93 unsheltered veterans. She would like to see the subcommittee move them from homelessness to homeownership.

Chair Glenn suggested that the Income Results Team form a subcommittee to look at veterans' issues and the broader committee could look at income issues. He also asked the Income Results Team to identify a person who could come and speak at the HSAC's next meeting about the VA's Homeless Program Advisory Council.

Committee Member Herndon asked for information on the percentage of veterans that are heads of households returning from the conflicts of wars. Committee Member Williamson will provide this information.

In response to Mayor Pro Tempore Cole-McFadden's question about when the Income Results Team meets, Committee Member Williamson responded the 1st Wednesday of each month at 3:00 p.m. Committee Member Hopkins asked if a priority was given to veterans returning from prison and reuniting them with their children. A representative of the "Veterans Justice Outreach" program visits veterans at the prisons and meets with those being released within 6 months of their release time. Committee Member Williamson also pointed out that the VA has established the "Supportive Services to Veterans and their Families" (SSVF) program.

Access to Services Results Team – Drew Cummings, Chair, Kim Monroe

Updates from Committee Members Cummings and Monroe included:

- The team continues to be a part of "*Integrated Data Systems*" a work group created to look at the sharing of data between various institutions. The group consists of individuals from DSS, Duke, Criminal Justice Resource Center (CJRC), Durham County Detention Center, Durham County Mental Health, Durham Alliance Behavioral Health, Lincoln Community Health Center, CHIN and Specialty Project to Access.

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- The group is also focusing on the “*Frequent User System Engagement (FUSE)*” model and ways that information could be used in providing better interventions, better outcomes and decrease public and private cost incurred by frequent users of the various systems.
- Committee Member Monroe thanked those that supported the CATCH Event. The CATCH group would like to continue to work with the HSAC on emerging arena issues.
- The Health Summit will be held on March 22, 2013 from 8:00 a.m. – 3:30 p.m. at the Durham Convention Center. A brief description was given on how the Health Summit will progress on that day and what can be expected.
- At the request of the Chair, the team member(s) have attended a Coordinated Intake meeting. During the meeting the group talked about CHIN reporting capabilities. Challenges surrounding transportation for clients were also discussed.

A brief discussion, led by Committee Member Hopkins, and comments followed concerning ex-offenders not being eligible to receive food stamps because they have drug charges.

Committee Members Love, Williamson and Stoppelkamp (Results Team Chairs) have committed to attending the Health Summit. Committee Member Monroe will send a link to register for the Health Summit.

Committee Member Herndon wanted to make sure that those groups and individuals who don't have access to technology be included in the Health Summit, specifically the faith community. Vice-Chair Forte-Brown also noted that if church's have a health initiative then every effort should be made to ensure this information is made available to them.

Chair Glenn inquired about a report for the CATCH Summit. Committee Member Monroe commented there would be a report and pointed out that a draft was attached to Committee Members' handouts. Once a review of the report has been completed, it will be bought back to the group.

Youth Results Team – Jackie Love, Co-Chair / Mayme Webb-Bledsoe, Co-Chair, Deborah Bailey

- Team is continuously recruiting others to work with their committee.
- Youth Point-In-Time Count is in the works.
- Presentation by the group scheduled for March 18, 2013 at the CEHD meeting.
- Data gathering continues.
- Approximately ten North Carolina Central University faculty members are very interested in collaborating with the HSAC. Efforts will be focused on establishing a Youth Point-In-Time Count. A survey will be prepared and hopes are that it will be ready to hand out this year. First official meeting to start developing a “research valid” Point-In-Time Count will be held on March 7, 2013 at the NCCU Criminal Justice Building at 10:30 a.m. Mayor Pro Tempore Cole-McFadden asked that the Youth Commission be included in this project. Committee Member Love stated that Evelyn Scott, with the Youth Commission was involved.

Mr. Schnars also pointed out the USICH published an amendment to the Opening Doors plan specifically concerning youth homelessness. In February, sessions were offered to non-profits and other government agencies about federal funding through the Youth and Family Services Bureau.

Subject: Coordinated Intake & CoC Action Plan Update

Sabrina Seymore, DSS Coordinated Intake Specialist, reported that they are still working with CHIN staff in the development of a report that people could comprehend better. April 2013 will mark one year that the program has been up and running and the goal is that a good report will be ready to present.

A position has been posted for an additional person to assist Ms. Seymore with answering telephone calls.

Committee Members asked questions and discussions followed in reference to Ms. Seymore's monthly coordinated intake report and the number of phone calls received. Ms. Seymore stated they are also working with the CallPoint System within CHIN which will allow her to input information about each particular phone call.

Additional discussions took place regarding risk barrier factor scores. Mr. Schnars reported that a meeting with Michael Becketts, DSS Director, is scheduled to try and better support what Ms. Seymore is doing as well as focusing on ways to make the intake process more efficient.

Mr. Becketts was formally introduced and afterwards, made brief comments concerning the coordinated intake process.

Subject: Point-In-Time Count

Mr. Schnars noted that substantial representation was received from HSAC members during the Point-In-Time Count.

Power point presentation, entitled "*2013 Point in Time Count: Key Highlights*" was given by Mr. Schnars and included the following topics:

- Point-In-Time Count Background
- Durham's Unique Circumstances
- 2013 Durham Homeless Bed Inventory (All Bed Types)
- 2013 PIT: Decreases
- 2013 PIT: Increases
- Behind the Increase
- Rapid Re-housing Beds
- Hearth Act and 2013 HUD NOFA
- ES & TH Bed Inventory Comparison

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- Permanent Supportive Housing Bed Inventory Comparison
- Displacement/Migration
- Demographics & Needs Survey: Last place you were stably housed 90 days or more?
- Moving Forward

Committee Member Bailey thanked Mr. Schnars for going over policy issues and providing the raw data. She finds them both to be valuable.

Vice-Chair Forte-Brown thanked Committee Members for coming together and being involved the night of the Point-In-Time Count. She also thanked all of the organizations that provided in-kind items that were given out to the unsheltered.

In response to Chair Glenn's question if RTI would be involved in the Point-In-Time Count analysis this year, Mr. Schnars answered no they would not be involved but there are researchers and professors from Duke and North Carolina Central University that would be handling the analysis.

Subject: CoC Action Plan Update

Mr. Schnars reported that there is an outcome evaluator tool published by the National Alliance to End Homelessness which helps to determine the costs per persons served, costs per exit and costs per permanent housing exit. Staff needed CHIN to develop a report that raw data could be pulled from and entered it into the tool. They are working to complete this tool for all of the programs that information is available for in CHIN. This instrument will help to determine what the cost is to address someone's homelessness.

Also, staff is working closely with Mr. Becketts and the DSS staff to better align what is being done to address homelessness.

Subject: HSAC Annual Report

Chair Glenn reminded members about the Annual Report due in March; preparation for the Health Summit and Results Teams Reports for Bull City Forward. He mentioned this is an opportunity to share these reports and their finding with elected officials and to do some advocating with them.

Subject: Adjourn

With no further business to come before the body, the meeting was adjourned at 4:53 p.m. The next meeting of the HSAC is scheduled for Wednesday, March 27, 2013 at 3:00 p.m. in the Committee Room located on the 2nd floor of City Hall.

Respectfully Submitted
Sheila Bullock, Office of the City Clerk