

Durham County Nursing Home Community Advisory Committee

Minutes for Tuesday, July 24, 2012

5:30 – 7:00 PM

East Parlor First Presbyterian Church

305 E Main St, Durham, NC 27701

Name	Jan 2012	Feb 2012	Mar 2012	April 2012	May 2012	June 2012	July 2012	Sept 2012	Oct 2012	Nov 2012
Jennifer Albright	X	X	X	X	X	X	X			
Iris Carlton-LaNey	X	X		X		X	X			
Kendra Coggins	X		X		X					
Jessica Fines					X	X	X			
Kae Huggins	X		X			X	X			
Linda Matich Lang	X	X	X	X	X	X	X			
Dee Quiambo		X		X	X	X	X			
David Strausfeld	X	X	X	X		X	X			
Janette Warsaw	X		X	X	X	X				
Carmelita Karhoff-Ombudsman	X	X	X	X	X	X	X			

APPROVAL OF MINUTES:

May 2012 Minutes: Approved as written.

June minutes approved with the addition of the paragraph about discussion of inviting a Commissioner to September meeting and sharing annual report in Commissioner Work Session.

Announcements:

Dave has been reappointed for 3 year term on the committee.

Anne Burgess was appointed to committee. She will be assigned to Team B.

Jennifer is going to send out copies of by-laws to all members.

OLD BUSINESS:

New Members: Discussion about process with new members. Agreed it is important to interview new members and to outline for them committee responsibilities. Suggested there would be benefit in sending all members copy of the by-laws. Also, determined that new members should receive packet of info about committee that includes CAC brochure (distributed in meeting) and copy of the by-laws.

Writeable PDF Nursing Home Report Form - Jennifer was going to create Nursing Home Report in writeable PDF to facilitate use by members. No report.

Money for Overhead Projector: Carmelita working with Commissioners to get approval for this. Money would be distributed from different area of budget than stipends.

Fall Residents Rights Conference: - Jessica and Dee Q intend to serve on committee developing education program during National Residents Rights month in October. As this is election year, one area of focus might be to discuss Resident's Right to Make a Political Choice. A CAC in different county is planning such an event. Jessica and/or Dee will keep us informed of any actions the committee undertakes. Jennifer will contact Adult Care Home Committee to determine if they are interested in participating with our committee in the development of a program. Linda Lang will contact Board of Elections to determine what they do to support the voting rights of NH Residents.

Ombudsman Report:

Region J Ombudsman hosted the leadership of six Kindred Healthcare nursing homes for a discussion of Culture Change. Rose Manor in Durham is the most proactive in changing its' culture, in fact, they say "resident focus" is their new normal. By example, they have established a daily resident stand-up, where they review activities for day, menu and issues. Additionally, they recently had wedding on site so the mother of the bride, who was a resident, could participate in the ceremony.

On July 23, Durham County Long Term Care Administrators had a Roundtable in which they reviewed learning and ideas implemented as a result of the June Learning Collaborative. Administrators, who attended the Collaborative presented content. As part of the Roundtable, Jeff Goll provided a hint of the content he will be presenting at the SE4A Conference in September in Asheville. The focus of the material is the benefits associated with CAC and NH Administrators working collaboratively.

The next Learning Collaborative is August 21 in Raleigh. Two committee members may attend at no cost. Members interested in attending should contact Jennifer.

Medicare has updated compare website. The website provides nursing home profiles, results of surveys and describes complaints that were made against the facilities. Anyone can review by going to: www.medicare.gov then nursing home compare. The site has good information on anti-psychotics. CMS expects nursing homes to reduce use of anti-psychotics by 15%. Carmelita suggested teams ask about anti-psychotic rates when doing surveys.

New Business:

Recommendation made that when using acronyms in meetings, members explain the acronym. Jessica volunteered to forward list used in her facility.

Iris requested a written directory of local long-term care facilities. This is the type of guide she used in Charlotte. Carmelita agreed to investigate if such a guide exists for Durham County.

Dave Strausfeld reported that following the last meeting, he contacted Durham Nursing Home to discuss with the Administrator the concern of one resident that Nursing Assistants were too rough when providing care. The Administrator indicated she would follow-up.

Facility Reports were reviewed. See attached Report.

ADJOURNMENT: The meeting adjourned at 7:10 p.m. The next meeting will be Tuesday, September 25, 2012, at the First Presbyterian Church, East Parlor. There is NO MEETING in AUGUST.

Respectfully Submitted:

KAE HUGGINS

Facility	January-March 2012		April-June 2012		July-September 2012		October-December 2012	
	Visit Date	Report Date & by Whom	Visit Date	Report Date & by Whom	Visit Date	Report Date & by Whom	Visit Date	Report Date & by Whom
Team A: Kae Huggins, Janette Warsaw, Dee Quiambo, Linda Matich Lang								
Brian Center	1/25/12 Kae, Linda, Janette	2/28/12 Lang	4/9/12 Matich Lang, Huggins, Warsaw	4/24/12 Matich- Lang				
The Cedars	1/25/12 Huggins, Lang, Warsaw	2/28/12 Lang	4/9/12 Matich Lang, Huggins, Warsaw	4/24/12 Matich- Lang				
Pettigrew	1/13/12 Huggins, Lang, Quiambo	1/24/2012 Huggins	4/16/12 Warsaw Huggins	4/24/12 Warsaw				
Treyburn	1/13/12 Huggins, Lang, Quiambo	2/28/12 Lang	4/16/12 Warsaw, Huggins	5/22/12 Warsaw				
Team B: Iris Carlton-LaNey, Dave Strausfeld								
Croasdaile	2/7/12 Washington, Carlton- LaNey	2/28/12 Washington	6/28/12 Strausfeld, Carlton- LaNey	7/24/12 Strausfeld				
Durham Nursing Home (Grace Healthcare)	2/7/12 Washington Strausfeld	2/28/12 Washington	Strausfeld, Carlton- LaNey	6/27/12 Strausfeld				
The Forest at Duke	3/23/12 Carlton- LaNey, Strausfeld	3/27/12 Strausfeld	6/14/12 Strausfeld, Carlton- LaNey	7/24/12 Carlton- LaNey				
Rose Manor	3/26/12 Strausfeld Washington	3/27/12 Washington	6/28/12 Strausfeld, Carlton- LaNey	7/24/12 Carlton- LaNey				
Team C: Jennifer Albright, Kendra Coggins, Jessica Fines								
Carver Living Center	3/23/12 Fines, Albright, Coggins	3/27/12 Albright	6/14/12 & 6/22/12 Albright, Fines	6/27/12 Fines				
Hillcrest	2/28/12 Fines, Albright	2/28/12 Albright	6/12/12 Albright, Coggins	7/24/12 Albright				
UniHealth	3/6/12 Albright, Fines	3/27/12 Albright	6/4/2012 Albright, Fines & Coggins	6/27/12 Fines 7/24/12 Albright				