

DCo's Roadmap to FREE Rides on GoTriangle & GoRaleigh

As a Durham County employee, your commute just got easier! With our new GoPass code, you can ride GoTriangle buses for FREE, alongside the fare-free GoDurham service for 2024-25. Access your GoPass code through the Umo app, and enjoy unlimited rides on eligible routes, saving time, money, and reducing your carbon footprint.




Need app support?
Call
919-485-7433

TOP SECRET

1 Register Your Account

Download the Umo Mobility app and register your account with your County email address


- Mobile app registration instructions: <https://gotriangle.org/UMO>
- Meet Umo: <https://youtu.be/q5TS73aM0Ik?si=saxml92QAJUi1-Ja>



2 Redeem Your GoPass Code


Access the sidebar in your Umo app and click on "Redeem Benefit Code" then enter in DCo's unique GoCode: **GO-7JP3-USVG**

- Shhh!** Remember, this code is for DCo employees only. Please honor this by *not* sharing our code with others outside of the organization.



3 Plan Your Trip


Use GoTriangle's Trip Planner to find the best routes and schedules for your commute: <https://gotriangle.org/trip-planner/>



4 Track the Bus Online

While waiting for the bus, you can track it in real-time!


- GoTriangle: Umo app
- GoDurham: <https://godurham.rideralerts.com/InfoPoint/>
- GoRaleigh: <https://www.goraleighlive.org/home>



5 Board the Bus & Show Your Pass


When you're ready to ride, simply board any eligible GoTriangle or GoRaleigh bus. Open the Umo app to display your GoPass code to the terminal at the front of the bus.

- Watch how to ride GoTriangle with Umo: <https://youtu.be/VT8YYrM5dio?si=DXW4VMQp1dlwcBnH>
- Reminder: No code or additional fare is required when using GoDurham!*



6 Enjoy the Ride!


Relax, knowing you're saving money, reducing your carbon footprint, and contributing to a more sustainable community.



7 Stay Informed

For support or more information about any of the transit services, call 919-485-RIDE (7433). You can also sign up for alerts to stay informed about any service interruptions: <https://gotriangle.org/service-alerts>

- Follow them on Facebook: <https://www.facebook.com/gotriangle/>
- Follow them on Instagram: <https://www.instagram.com/gotrianglenc>



GoTriangle & Umo Questions & Comments
GoTransit Regional Information Center
919-485-RIDE (7433) | customerservice@gotriangle.org

Durham County Questions & Comments
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