Connecting with NC Child Support Services is at your fingertips!

Visit ncchildsupport.ncdhhs.gov and explore!

Parent's Portal

Sign up for Text Alerts, E-Mail Case Manager, Find Local CSS Offices, Clerks of Court, and Interstate Agencies; Apply for Services; Make Payments.





Mail Payment

NC Child Support Centralized Collections PO Box 900006 Raleigh, NC 27675

Mail Correspondence

NC Child Support Services PO Box 20800 Raleigh, NC 27619-0800

Child Support Case Information

Toll Free: 800-992-9457 Hours: 7:30 AM – 5:30 PM

Bank Draft Questions

Toll Free: 1-877-361-5437

Anonymous Tips

Toll Free: 1-855-449-8741

