2021 ANNUAL REPORT



## HONOR DUTY SERVICE





Office of the Sheriff Clarence F. Birkhead, Sheriff





#### **TABLE OF CONTENTS**

Message from the Sheriff	3
Sheriff's Office Budget	4
Sheriff's Community Oriented Policing Effort	5
Community Outreach	6
School Resource Officers	7
Social Media Engagement	8
Detention Services	9
Domestic Violence	10
Civil Process	10
Uniform Crime Reporting	11
Animal Services	12
Communications	13
Professional Standards	14
Accreditation	15

#### **BIG PICTURE GOAL**

The quality of neighborhood life, its safety and welfare comes from the commitment of each of its citizens. The Durham County Sheriff's Office takes pride in its role as a citizen of the community; partnering with its members in the delivery of quality law enforcement services.

HONOR DUTY SERVICE



As I approach the end of my first term as Sheriff, this office has achieved many milestones and continues to lay the foundation for greatness. The purpose of this document is to provide public disclosure of our financial activities over the past year while sharing insight into the many different areas the Sheriff's Office is responsible for to provide the best quality of service to every Durham County resident.

2021 will be remembered for many things: operating 24/7 during a COIVD pandemic that reached the two-year mark; fighting crime to remove guns and take illegal drugs off our streets, achieving the "triple crown of accreditations," and improving upon the relationships we have established with Durham's dynamic community. I am proud to report we continue to be a nationally accredited and professionally run law enforcement office committed to our mission of Honor, Duty, and Service.

Because we are a public agency, behind everything we do is following a budget that is monitored by our partners at Durham County Government. I will continue updating and informing the Board of County Commissioners (BOCC) and our citizens as to how public dollars are being spent and the reasoning behind future initiatives. I, along with every member of DCSO, are committed to making the Durham County Sheriff's Office a valued partner that is connected to the community we are sworn to serve.

Clarence F. Birkhead Sheriff of Durham County

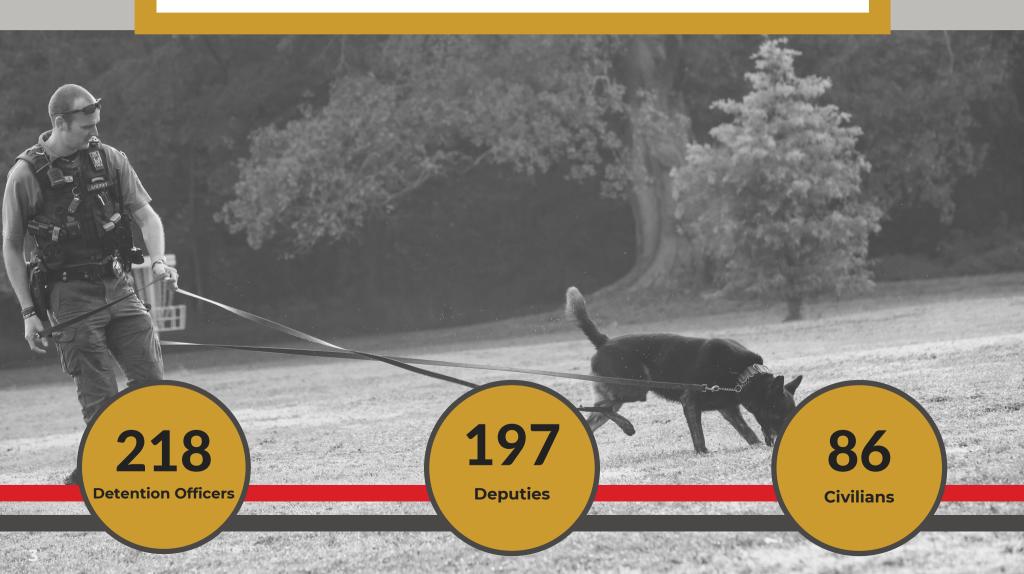
#### **AGENCY BUDGET**

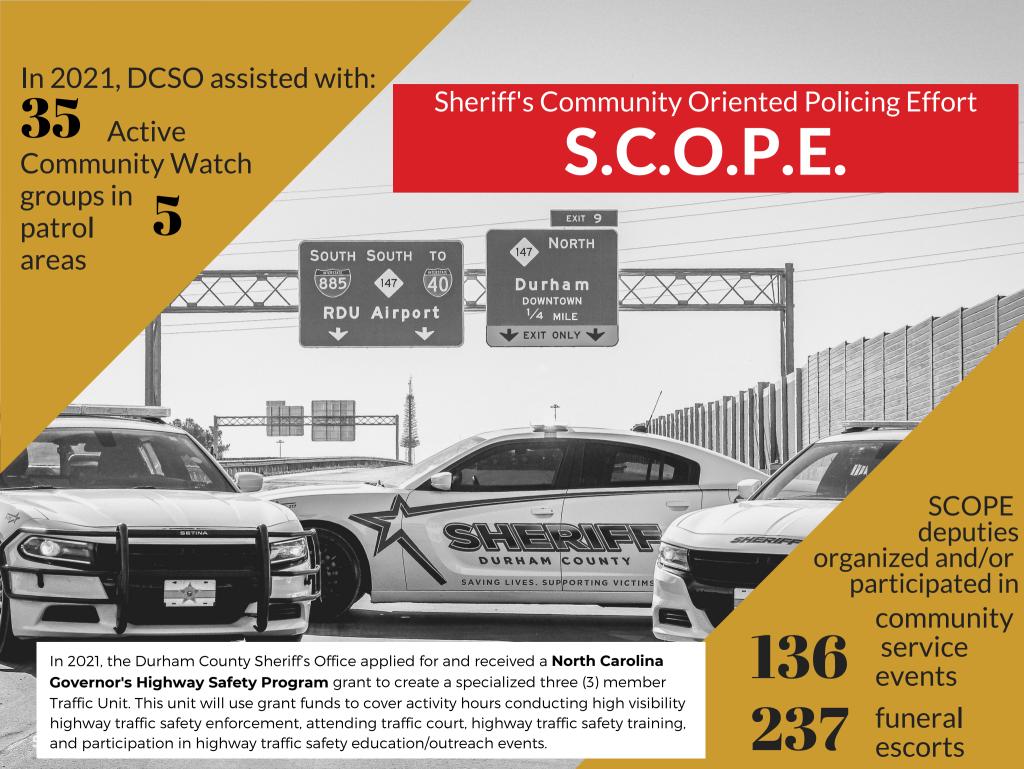
FY 2020/2021
Vehicle Replacements
Capital

\$37,380,582

\$770,000

Capital







#### **COMMUNITY OUTREACH**

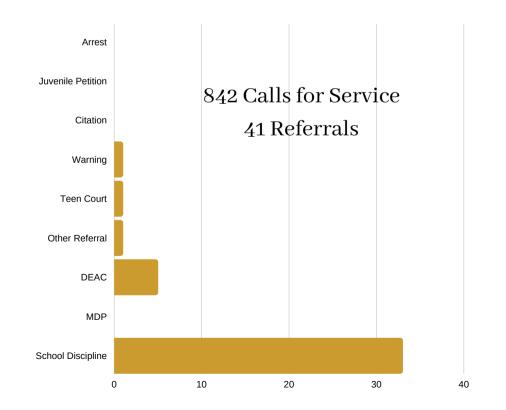
Despite many of our annual outreach events like National Night Out, Touch a Truck, and Rabies Prevention Day being canceled because of the COVID-19 virus, our deputies, detention officers, and civilians at the Sheriff's Office continued to serve the community both on and off duty. They worked as mentors, donated their time as volunteers with local nonprofits and social service organizations, and helped provide needed supplies like food and hygiene items along with their financial donations.

In 2019, the **Sheriff's Community Advisory Board** was established. The Community Advisory Board is comprised of a group of citizens who meet quarterly with Sheriff Birkhead to ensure transparency and accountability. The program continued to meet virtually throughout the pandemic to identify challenges, needs, and concerns in the community fostering a partnership with the public and the Sheriff's Office in an effort to solve problems, find mutually agreeable solutions, and create a safer Durham County.

HONOR DUTY SERVICE

Juvenile Actions are responses to criminal-related incidents at a school where a School Resource Officer (SRO) has the option to take no action or dispose of a case in one of the following ways:

- -Recommend school disciplinary action (e.g. suspension)
- -Teen Court referral
- -DSS/welfare organization referral
- -Criminal Court via arrest of misdemeanor citation
- -Criminal action via juvenile court with a juvenile petition
- -Divert criminal case to Misdemeanor Diversion Program (MDP)
- -Refer to other programs such as DEAC, PROUD, TRY, and Project Build





#### **SCHOOL RESOURCE OFFICERS**

Due to COVID, Durham Public Schools went to remote learning only in March 2020 and didn't resume in-person learning until April 8, 2021. As a result, many of our programs were not utilized between August 2020 to June 2021.

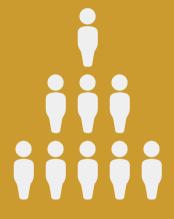
Enforcement actions take up a small percentage of how SROs resolve incidents in our schools. During the 2020-21 school year, we had zero (0) arrests, citations, or juvenile petitions. School Discipline Referrals, where school administration handles disciplinary actions, accounted for 80.5% or 33 of the 41 Referrals. DEAC, DPS's version of substance abuse classes, represented 5 or 12.2%, and there was one (1) referral to Teen Court, "Other Referral" and Verbal Warning, each representing 2.4% of the total.



### We are #SOCIAL



One of the largest
Facebook communities
among the 100 Sheriff's
Offices in North Carolina
with almost 16,000
followers



A community of over 6,700 Twitter followers



Produced "Sheriff's

Spotlight," a monthly
YouTube program
highlighting Sheriff's
Office Programs

## @DurhamSheriff



4,442

Total Arrestees
Processed at Jail

\$199

Average
Daily Cost
Per Inmate

#### HONOR DUTY SERVICE

The **Durham County Detention Facility** operates 24 hours a day, seven days a week. The facility opened in the summer of 1996 with a capacity of 576 single cells. It was designed as a direct-supervision facility.

#### **CIVIL DIVISION**

Civil process is one of the oldest documented responsibilities of the county sheriff. Deputies serve civil documents, facilitate final eviction notices, fulfill civil executions by seizing money or property, and collect back taxes owed to Durham County.

10,702 Civil Papers Served 973 Child Support Papers

\*FY 20/21





#### **DOMESTIC VIOLENCE**

Deputies in this unit investigate domestic violence cases and serve protection orders

723 DVPO Filings1039 Service Attempts442 Services193 Out of County/State Service/Attempts



## ANIMAL SERVICES FY 2020/21 Calls for Service

Calls for Service 10,574

Stray Animals 1,788

Animal Traps 1,319

**Animal Bites** 633

Animal Abuse 530

Animals Returned 203

Rabies Vaccinations 1,333

Rabies Cases 4





# 10 Communicators 10 Certified in Crisis Communication



#### **COMMUNICATIONS**

The Communications Center is most often the public's first point of contact with the Sheriff's Office. It is staffed with two telecommunicators at a time and is open 24 hours a day, 365 days a year.

Telecommunicators are responsible for answering calls from the public and dispatching deputies in response to calls for service. With the help of a computer-aided dispatch system, telecommunicators manage, monitor, and provide vital information to deputies in the field throughout Durham County.

**86,484**Calls Processed

# Professional Standards Division



Investigations conducted by the professional standards division for 2021

20

internal affairs investigations

8

investigations were unfounded

12

investigations were sustained

4

investigations were not sustained

#### TRIPLE CROWN ACCREDITATION







In 2021, the Durham County Sheriff's Office earned its final accreditation and achieved the coveted "Triple Crown". DCSO is only one of three agencies in North Carolina and just the 29th in the United States to achieve certification from the following agencies:

- American Correctional Association (ACA): Durham County Detention Center (DCDC) receives one of the highest scores ever earned for an office seeking accreditation for the first time in its history.
- National Commission of Correctional Health Care (NCCHA): Ensures DCDC provides the best medical care possible for detainees.
- CALEA (Commission on Accreditation for Law Enforcement Agencies): DCSO
  following national best practices for the 8th time in office history and the first
  under Sheriff Birkhead's administration.