

CRIMINAL JUSTICE RESOURCE CENTER

**COMPASSION AND  
INNOVATION AT WORK**



**ANNUAL REPORT**  
FISCAL YEAR 2019

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## From the Director

### Dear Friends,

On behalf of the staff and partners of the Durham County Criminal Justice Resource Center, it is my distinct pleasure to share with you our Annual Report for Fiscal Year 2018-2019.

Our department's focus is to improve life outcomes for persons involved in the criminal justice system, which aligns closely with Durham County's Strategic Plan.

Performance measures track the effectiveness of our activities and are mentioned throughout this report. Client stories in this report offer unique insights into how individual lives were impacted by our programs. Our talented and dedicated staff played a key part in the successes of the past year and we are fortunate to have a group of compassionate individuals devoted to assisting our many clients.

We also recognize that the greatest accomplishments come through collaboration with our partners.

The complexity of issues facing our clients require coordination and teamwork, and we are very fortunate to have relationships with community agencies who are subject matter experts and innovative thinkers.

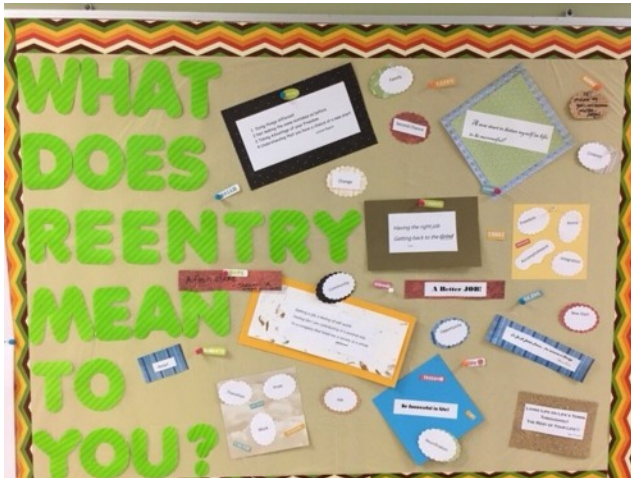
The federal grant award received in FY19 will further our efforts to integrate reentry services for individuals with co-occurring disorders within our agency as well as with our Stepping Up Initiative partners.

Our work would not be possible without the thoughtful guidance and support of the Durham Board of County Commissioners and County Administration, nor would we be successful without the compassion of the larger Durham community.

Gudrun Parmer

## Local Reentry Council

In December 2016, CJRC was awarded a contract from the North Carolina Department of Public Safety to serve as the Intermediary Agency overseeing the work of the Durham Local Reentry Council (LRC). CJRC is responsible for coordinating the efforts of local agencies providing services to justice involved individuals while also working with NCDPS to ensure continuity of services for individuals being released from prison and the local detention center. The LRC hosts regular meetings of community partners and coordinates community resource fairs throughout the year.



267

Referrals

199

Admissions

236%

Increase in Admissions in FY19

## Gang Reduction Strategy

In FY19, Durham's Gang Reduction Strategy Steering Committee spent time evaluating options for a re-start of Project Safe Neighborhoods, and the restructuring of Durham Police Department's gang unit. Reports were received on court-involved juveniles and the status of Project BUILD, Dur-

ham's gang intervention program. Members meet on a bi-monthly basis to implement the recommendations identified in the 2014 Updated Gang Assessment for Durham. Responsibilities for detailed tasks are assigned to specific agencies.

18

Partner Agencies are represented on the Gang Reduction Strategy Steering Committee

# Misdemeanor Diversion Program

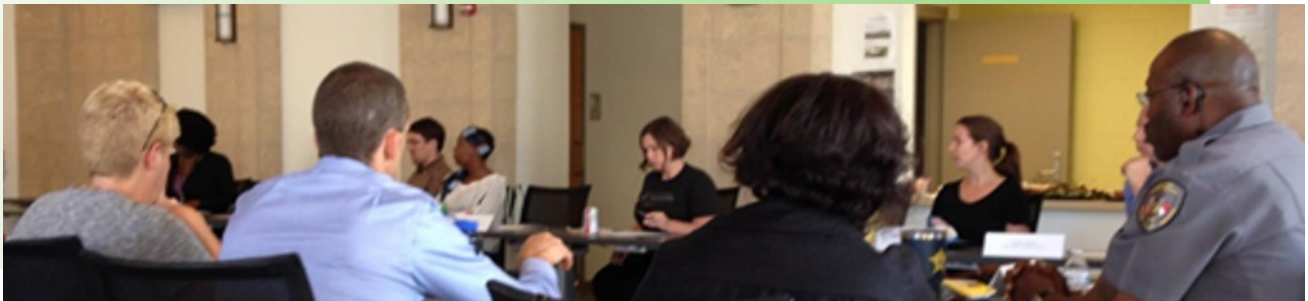
Durham's law enforcement and elected officials approved the expansion of the age eligibility for adults up to age 26 in FY19. The Misdemeanor Diversion Program now offers law enforcement the option to divert young adults up to age 26 who committed a misdemeanor offense for the first time in lieu of arrest or citation. Participants that complete the diversion program will not have charges filed in the adult criminal justice system, which can negatively impact education and employment

137 Served

100% Completion

"Working with the MDP program has been one of the best collaborations that the PROUD Program has had in 10 years. "

- Quillie Coath - Executive Director of PROUD Program



## Juvenile Crime Prevention Council (JCPC)

Durham County's Juvenile Crime Prevention Council spent the past year selecting and monitoring programs and making plans for "Raise the Age" which takes place on December 1, 2019. The council is appointed by the Durham County Board of County Commissioners and recommends funding for youth serving organizations. In FY19, 8 agencies received \$536,666 in state funding. CJRC provides administrative support to the council.

787

Youth Served by  
JCPC Programs



# Court Reminders

The Criminal Justice Resource Center administers Court Date Reminders, a free reminder service that sends phone, text and/or email notifications 3 days and 1 day before court dates. The number of subscribers to this service almost doubled in FY19, from 4,257 to 8,271. Enrollment forms are provided at jail intake, at first appearance and at Pretrial Services, however approximately 25% of FY19 enrollments were self-initiated and completed online.



94% Increase in Subscribers

# Employment Readiness Services

In FY19, 25 individuals obtained a job utilizing the services of CJRC's Employment Readiness Program. Individuals with a criminal record can enroll in the program to develop skills needed to become employable through employment readiness and computer classes. The program is for individuals both previously and currently involved in the criminal justice system.

66 Individuals received Employment Services

# Pretrial Services

In FY19, 95% of all Pretrial Services participants attended all their court sessions until final disposition. Pretrial program staff prepares criminal history reports daily for review at First Appearance Court to use in release and detention decisions. Additionally, Pretrial Services uses a risk assessment tool to recommend persons for release while awaiting case disposition and supervises individuals released to the program by the Courts.

42,982 jail bed days saved

# Mental Health Court

In the past year, CJRC received 45 admissions to the Mental Health Court Diversion Program and 18 individuals completed the program. Mental Health Court is designed to reduce the recidivism of individuals with serious mental illness by offering treatment and the chance to have charges dismissed as opposed to going through more traditional court proceedings.



"I learned that it is okay to ask for help"

Michelle was having difficulty with mental health and addiction issues when she met with Mental Health court staff from CJRC. "I was pregnant and needed to stop using. They kept working with me despite some setbacks, and got me into residential treatment"

- Michelle Satterfield

**63%**

increase in stable housing upon completion of Mental Health Court

# Jail Mental Health

1,459  
Referrals  
Screened

In the past fiscal year, 187 individuals were placed in the jail mental health pod. The Jail Mental Health Team works primarily with inmates who are diagnosed with severe mental illness requiring medication. Mental Health Services are provided in the Durham County Detention Facility, include medication management, responding to sick calls, ongoing case management, as well as discharge planning and connection to services.

## Meet "J"

"J" was born in Durham, where he also attended middle and high school briefly. "High school was just so crowded, and it added to my anxieties, so I had to drop out," J explains. Doing general labor kept J busy but they eventually drifted towards petty crime and substance abuse. The Jail Mental Health team identified J as someone who could benefit from their services because of his persistent anxiety and other mental health issues. J reports that the CJRC team members have "been there for me" and the group meetings have been very beneficial. J goes on to say "They let us pick the topics sometimes, which has made these meetings interesting". J also appreciates the mental health pod.

"The mental health pod is quieter and less crowded, and this has been good for me."



# Second Chance Program

CJRC's Second Chance Program provides regular outpatient and intensive outpatient substance use disorder treatment for individuals under correctional supervision in the community. The curriculum teaches participants how to recognize triggers, strategize and achieve abstinence and maintain sobriety. Participants successfully complete the program after attending specific numbers of treatment hours and confirmed abstinence.

**238 Clients  
Served in FY19**

"The partnership with CJRC has been beneficial to RI in that we have been able to collaborate in multiple ways to meet the needs to the Durham Community. CJRC has provided time and space for collaboration with individuals with behavioral health needs. I have not seen this type of openness through interagency collaboration anywhere else. CJRC staff respects the expertise of RI and vice versa in that individuals with behavioral health needs and legal needs are being served more effectively in both facilities. I look forward to continuing the close relationship with the CJRC and its staff."

**Brunson Nsubuga – Recovery Services  
Administrator, RI International.**

# STARR Program

In FY19, 363 clients were served at the Durham County Detention Center by the STARR Program. STARR provides substance use education and treatment to detained individuals. The program duration is 28 days and can be extended an additional 28 days. STARR participants engage in group and individual therapy, cognitive behavioral interventions and evening dorm work. STARR participants are also introduced to community resources to support post-release success.



**70%  
Program  
Completion**

## Drug Treatment Court

In FY19, 26 individuals were referred to Drug Treatment Court because severe substance use led to criminal activity. Drug Treatment Court provides substance use disorder treatment for persons on probation by facilitating participation in intensive treatment and cognitive behavioral intervention classes. Program participants are referred for other needed services including housing, employment, family counseling, and mental health services to address barriers to obtaining and maintaining sobriety.

# 38

Individuals  
Served in FY19

"I received so much help from the CJRC programs. Now I'm happy to be a resource for some of their new clients"



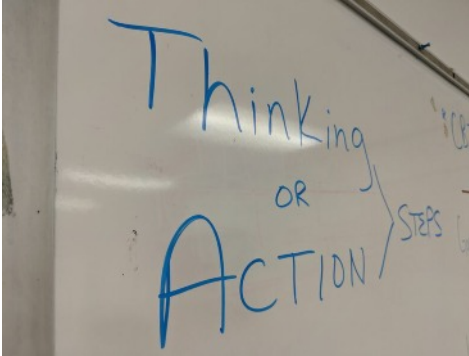
Kenny Fenderson was born in the Washington DC area and moved to Durham in 1999. He enrolled in the STARR program while in the detention center facing drug charges.

With the support of family and friends and the guidance provided by various CJRC programs he was able to put substance abuse behind him and start a new life. Kenny is very grateful to the CJRC staff who helped him on his journey and now leads a clean and sober life.

He stays involved in the faith community, attends support group meetings and has a great job as a dock coordinator at Angelica, a Durham linen-service business.

## 13 Clients Completed the Program in FY19

### Reentry



In the past year, the Reentry Program enrolled 14 clients. CJRC provides intensive prison reentry services for persons that have served lengthy sentences for serious or violent felonies (Class A to E), have post release supervision requirements and who accept reentry conditions prior to release. CJRC can assist with transitional housing, employment, medical and other treatment needs, reorienting to community-based living and connecting with additional community support services.

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### Vincent's Story

"What's helped me most through the years is one-on-one interactions with staff at the CJRC".

Vincent Roper is a familiar face at the CJRC, first being introduced to its services while tagging along with his dad who was staying at CJRC's Freedom House years ago. Vincent was born in Durham and attended Durham High School, where he played football. Some bad decisions landed him in jail, where he enrolled in the STARR program. More bad decisions resulted in prison, but with the help of CJRC's Reentry Services he is putting the pieces of his life together. The Local Reentry Council is assisting him with attaining the type of employment he desires. In the meantime, he's living with his dad, utilizing CJRC services and looking forward to a bright future.



# Cognitive Behavioral Intervention

In FY19, 206 clients utilized Cognitive Behavioral Intervention services at the Criminal Justice Resource Center. Thinking for a Change curriculum (T4C) focuses on interpersonal communication skills development and confronts thought patterns that can lead to problematic behaviors. The program has three components: cognitive self-change, social skills, and problem-solving skills.

41% of CBI participants completed the program

## Michael's Story



Michael's contact with CJRC began in the jail with Jail MH staff after he found himself incarcerated for 2 felonies. Michael's MH and intellectual disability played a significant role in the charges that he was incarcerated for after being homeless for 2+ years. JMH staff advocated for Michael's pre-trial release and found housing for him at the CJRC House. After his release, the MH case manager transported the client to his Social Security Income (SSI) evaluation and his Mental Health appointment when needed. Michael enrolled in the employment program and was connected with a SSI/SSDI Outreach and Access and Recovery (SOAR) case worker who has helped Michael re-establish his SSI. Michael continues on Pretrial supervision and has transitioned to halfway

house, where he is paying his own rent. Michael is working with staff and his community support team to learn to drive and buy a car. His team continues to work with his attorney to settle his court case. When asked Michael, what had CJRC meant to him. He said "Home".



# Stepping Up Initiative

## Efforts to Reduce the Number of Individuals with Mental Illness in the Durham County Detention Facility

In partnership with many community agencies, CJRC has been working to reduce the number of individuals with mental illness in detention. Current energy is focused on addressing four priority areas that include system level improvements as well as areas that help Durham residents with mental health and substance use disorders, as well as successful reentry.



35%

of jail admission were referred to the Jail Mental Health Team

## Integrated Reentry Program for Adults with Co-Occurring Substance Abuse and Mental Illness

In September 2018, the CJRC received a Second Chance Act grant from the US Department of Justice for innovations in jail reentry. The Integrated Reentry Program is designed to enhance and better utilize the existing jail and community-based support services to create a more integrated and seamless transition to the community for adults with co-occurring mental illness and substance use disorders. The three-year grant will improve screening and assessment for mental illness and substance use disorders, facilitate comprehensive reentry case planning, and provide integrated services in detention as well as after release.

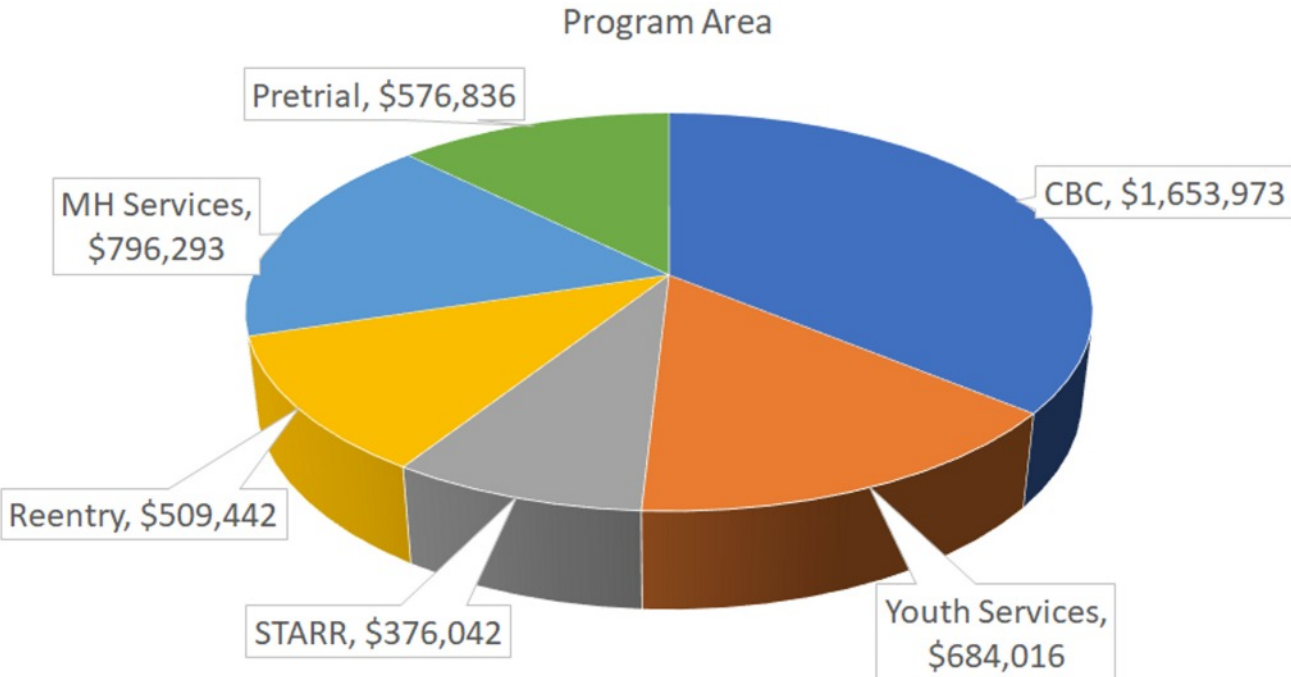
**\$749,771**

**Grant Award**

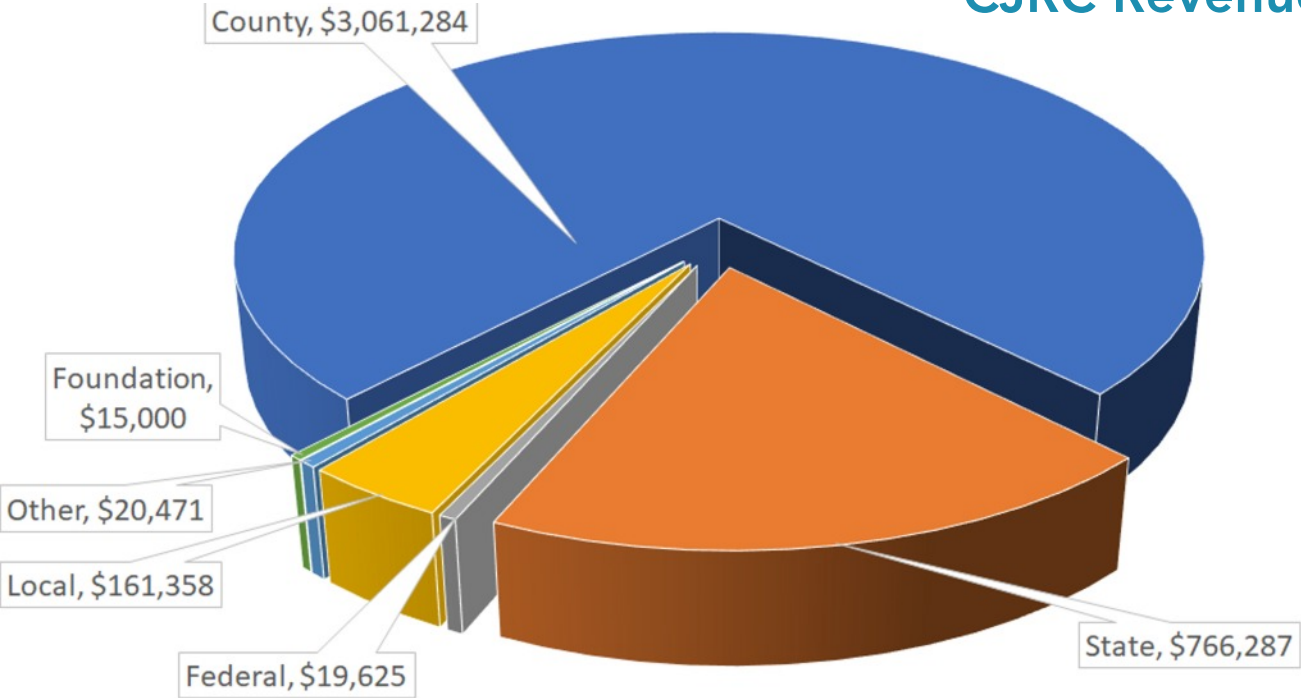


# Last, But Not Least

## CJRC Expenditures



## CJRC Revenue



# What Our Partners Are Saying About Us

"It has been a pleasure working with the Misdemeanor Diversion Program over the past few years. We have served quite a few of MDP's young adults through our educational workshops, and the process has been smooth and effective. We are pleased that we have been included in MDP's process and have been able to provide programming in the area of substance abuse and shoplifting. We look forward to a continued partnership!"

**Sabrina Cates – Durham County Teen Court**

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"Working with the Criminal Justice Resource Center has been crucial to all the work the City of Durham's innovation team has done over the past two years. Everyone we've worked with have been knowledgeable, capable, and concerned about the people and the mission they work with. We look forward to a great continued City/County partnership in the years to come and count on the CJRC to continue leading the way in providing quality and creative services to our justice involved residents."

**Erin Parish – Design Strategist, City of Durham Innovation Team**

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"Our sixteen years of facilitating community support circles for CJRC clients reveals the best of what public-private partnership has to offer. Their comprehensive service to justice-involved neighbors provides supportive paths back into our community, and their creativity in that work empowers faithful people across Durham to be the community their neighbors desperately need."

**Ben Haas - Executive Director of the Religious Coalition for a Non-Violent Durham**

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## Thank You, Durham!

In May CJRC held a clothing drive and received over 750 items for the clothing closet. The clothing closet provides much needed items to participants of all CJRC programs. We received donations from over 30 community partners, staff, and citizens.



# CRIMINAL JUSTICE RESOURCE CENTER

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## **ANNUAL** FISCAL YEAR 2019

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### **Hours**

Monday-Thursday  
8:30am-8:30pm  
Friday  
8:30am-5:00pm