

Best Practices for COVID-19 for Takeout or Curbside Pick-up



SOCIAL DISTANCING

- Maintain 6' separation between patrons and employees when possible
- Do not lean into car when delivering food curbside
- Place food in unoccupied areas of vehicle (e.g. trunk, passenger seat)
- Use contactless forms of payment (online, phone, mobile pay)

HAND HYGIENE

- Practice good hand hygiene by thoroughly washing hands using soap and water for at least 20 seconds
- Do not touch face with unwashed hands.
- Use alcohol-based hand sanitizer (with at least 60% alcohol) on clean hands between customers
- Wear gloves when available

DISINFECTION

- Disinfect common touch surfaces regularly (pens, door handles and touch screens)
- Disinfect service counter or pick-up area between customers
- Minimize contact with touch surfaces (car door handles, common pens, and doorknobs)
- Provide pre-wrapped utensils to minimize contamination

FOR BUFFETS OR SELF-SERVICE

- Frequently change, clean and sanitize serving utensils
- Provide increased monitoring of self-service areas, or have employee plate food for customers
- Encourage handwashing and hand sanitizer use in self-service areas