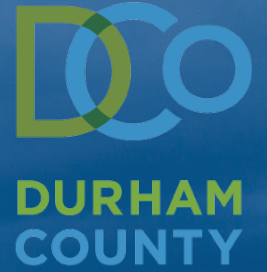


DURHAM NEIGHBORHOOD COLLEGE 2019



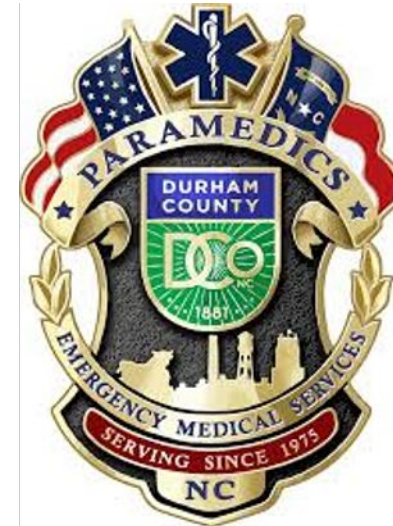
Durham County Emergency Services

Presented by Jim Groves





Jim Groves – Director



Durham County Emergency Services

Durham County Emergency Services

A New Initiative

The Durham County Fire Marshal and Emergency Management Department (FM/EM) consolidated with Durham County Emergency Medical Services Department (EMS) on July 1, 2019 into a new Emergency Services Department.

The Emergency Services initiative was developed in support of the County's Managing For Results (MFR) model. The concept also aligns with the County's Strategic Plan Goal 3 strategies for providing infrastructure (3.1B), increasing agency collaboration (3.1C), and promoting public safety awareness (3.5A) and engagement (3.5B).

The new Emergency Services Department will create greater efficiencies and effectiveness in response and business operations, offer better alignment of staff, and reduce or avoid operational and capital costs.



Durham County Emergency Services Benefits

Benefits of the Emergency Services Department include:

1. More meaningful strategic planning and training between emergency services departments
2. More cost effective infrastructure development and equipment planning
3. Better integrated emergency services data analysis, resource deployment, and
4. Opportunities for cross training and succession planning



Durham County Emergency Services Vision

The **FM/EM Vision** is to become “A Skilled, Innovative, and Integrated Public Safety Partner”

The **EMS Vision** is to provide world-class services to the County of Durham. This includes both the provision of traditional ambulance response to 9-1-1 requests for service, and in expanded roles supporting special events, supporting allied public safety agencies, and delivering integrated mobile health care and mental health support services throughout our community.



Durham County Emergency Services

Mission

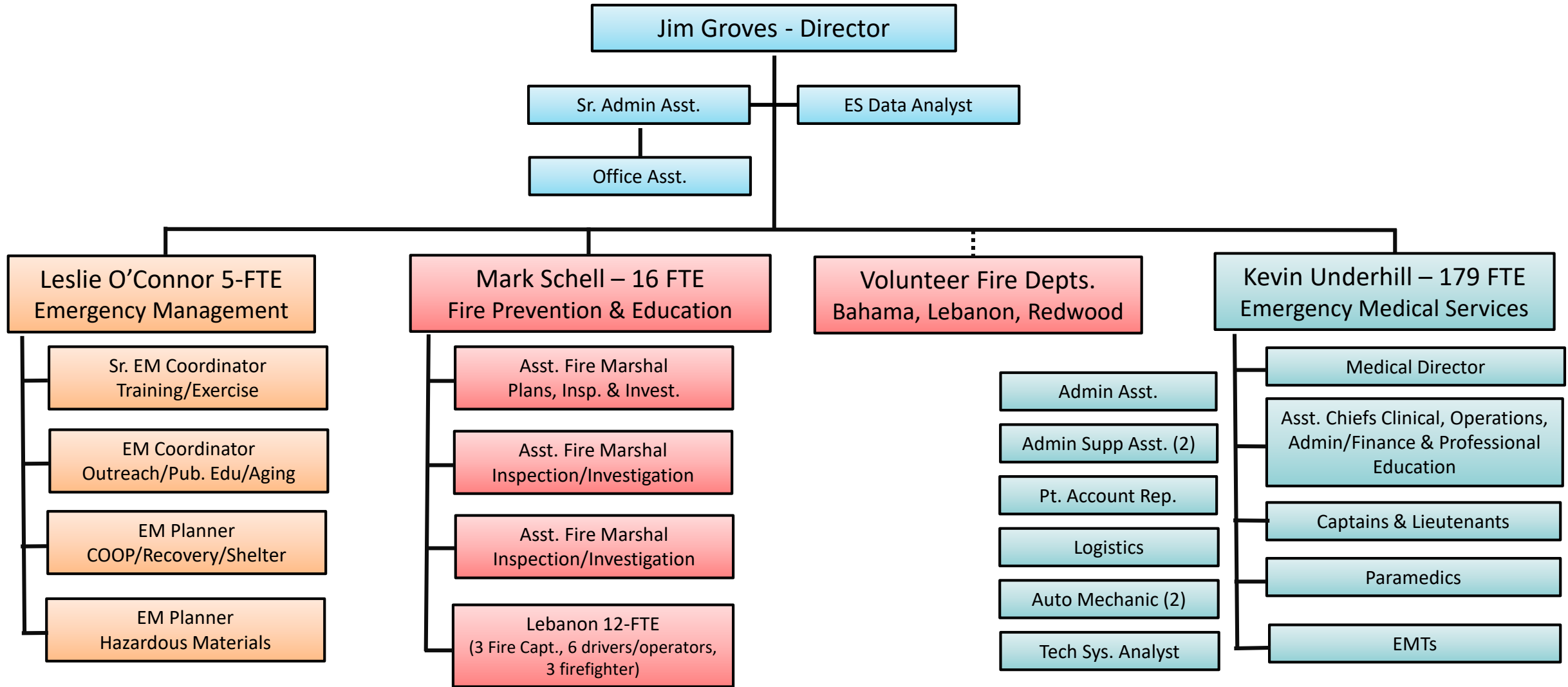
Fire Marshal – Our mission is to provide effective fire safety education, fire code enforcement, and fire investigations to reduce the loss of life, property, and damage to the environment.

Emergency Management – Our mission is to provide leadership in prevention, preparedness, response, recovery, and mitigation activities through partnerships with local, state, federal, and private stakeholders to develop resilient government operations and enhance public safety, property conservation and protection of the environment.

Emergency Medical Services – As the principal provider of emergency medical services for the County of Durham, we are committed to providing excellent emergency medical and related care, in a safe, compassionate, and timely manner, to all of those that we serve.



Durham County Department of Emergency Services (204 personnel)



Durham County Emergency Services Organizational Chart & Structure

Emergency Management (7 FTE)

- Emergency Operations Plan, Continuity of Operations Plan, Recovery Plan, Preparedness and Recovery Training, Preparedness and Recovery Exercises, Special Events Coordination, Major Incident and Disaster Coordination, Primary Interface with State and Federal Emergency Management.

Fire Prevention & Education (18 FTE)

- School Inspections, Facility Inspections, Fire Investigations for Origin and Cause, Building Plan Review Per the Life Safety Code, Permitting, Public Education, Liaison with Volunteer Fire Departments, Fire Extinguisher and CPR Training, Fire Suppression (Lebanon).



Durham County Emergency Services Organizational Chart & Structure

Emergency Medical Services (179 FTE)

- Paramedic Level Advanced Life Support Treatment and Transport, Community Paramedicine, Special Events Support, Special Teams Support, First Responder Training.



Durham County Emergency Services Key Divisions, Programs & Initiatives

EMS

The Durham County Community Paramedic Program is a specially trained pre-hospital emergency medical program designed to meet the needs of mental and behavioral health patients, address issues with opioids, and help connect citizens with the proper services. This program serves to reduce reliance on the 911 system and provide our citizens with a higher level of care.

Emergency Management

- In 2017, Durham, Orange, and Wake Counties were awarded a grant to plan for coordinated terrorist attacks occurring simultaneously in each County. In June, 2019, the initial plan was completed. Training is scheduled to take place between November 2019 and February 2020. The final phase of exercises will be completed by May 2021.
- Alert Durham is a community notification platform utilized by Durham County to send emergency messages before, during, and after a disaster. Notifications such as where to find shelter or where to find food and water may be pushed to residents, as needed. Sign up at alrtdurham.com and follow us on social media @alrtdurham.



Durham County Emergency Services Frequently Asked Questions

Emergency Management

The information about preparing for a disaster is so confusing. What are some basic steps I can take to ensure my family is safe?

Fire Marshal

What do Fire Marshals do, and what do you look for?

EMS

What can I do to prepare before a medical emergency and what can I expect when I call 911 for help?



Durham County Emergency Services Opportunities for Engagement

Emergency Management

Community Emergency Response Teams (CERT)– we teach life skills to keep you and your neighbors safe during an emergency. Skills learned include incident command, basic first aid, light search and rescue, utility location and shut off, bystander CPR, etc. The course consists of an online class and one weekend of hands-on training. Contact Taylor Davis (tsdavis@dconc.gov) for more information.

Fire Marshal

Fire Extinguisher training – we teach people how to use a fire extinguisher safely and effectively. We will discuss the various components of a fire, and show how choosing the right extinguisher aid in putting out the fire. We will also teach basic home and business fire prevention so adults and children will recognize fire hazards. Contact Tyler Fitts (tfitts@dconc.gov) for more information.



Durham County Emergency Services Opportunities for Engagement

EMS

Stop the Bleed and CPR – we will provide training to the community on how to help to reduce blood loss due to injury and how to perform bystander CPR. We will also provide educational topics for children and senior residents such as fall prevention and a variety of other topics. Contact Teshea Grant (tmgrant@dconc.gov) for more information.



Durham County Emergency Services Final Thoughts

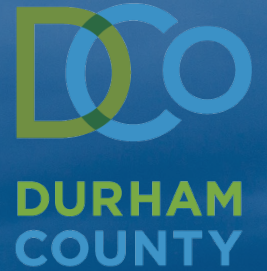
Emergency Services will focus on **Community Risk Reduction**

How will this be accomplished?

- Reporting structure of the new Emergency Services Department
- Partnerships with Fire, Law Enforcement, Public Health, etc.
- Community Paramedics and expansion of staff and programs
- Joint Agency Public Education
- Joint Agency Hands-on Training
- Open communication and collaboration with the community



STAY CONNECTED



Durham County Emergency Services

Jim Groves

Director

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EM - <http://www.alertdurham.com> | Facebook @AlertDurham | Twitter @AlertDurham | Instagram @AlertDurham

FM - <http://www.dconc.gov> | Facebook @DCoFireMarshal | Twitter @DCoFireMarshal |

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