



WELCOME TO

DURHAM COUNTY GOVERNMENT

COUNTY MANAGER WENDELL M. DAVIS



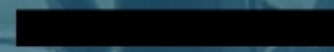
**A GREAT PLACE TO
LIVE
GROW &
THRIVE**



AND THE CAPAC
TO FOSTER AND ENHANCE
THE WELLBEING OF EVERY CITIZEN.

WHAT IS COUNTY GOVERNMENT

What we do.
Who we are.





WHY COUNTIES WERE CREATED

Serve dual function

Arm of State Government

Access to Government Services assessment of property, record keeping, administer elections and judicial functions, assist poor and needy

Durham County is 1 of 100 NC counties



OUR CITIZENS

With a growing population, thriving business community and increasing popularity as a creative and unique destination. Durham County Government, also known as DCo (pronounced dee-co), is an up and coming county in the country. DCo provides a range of services to all those who live here. There are approximately 320,639 residents that live in Durham County and 276,824 of those residents live in the City of Durham.





Board of County **COMMISSIONERS**

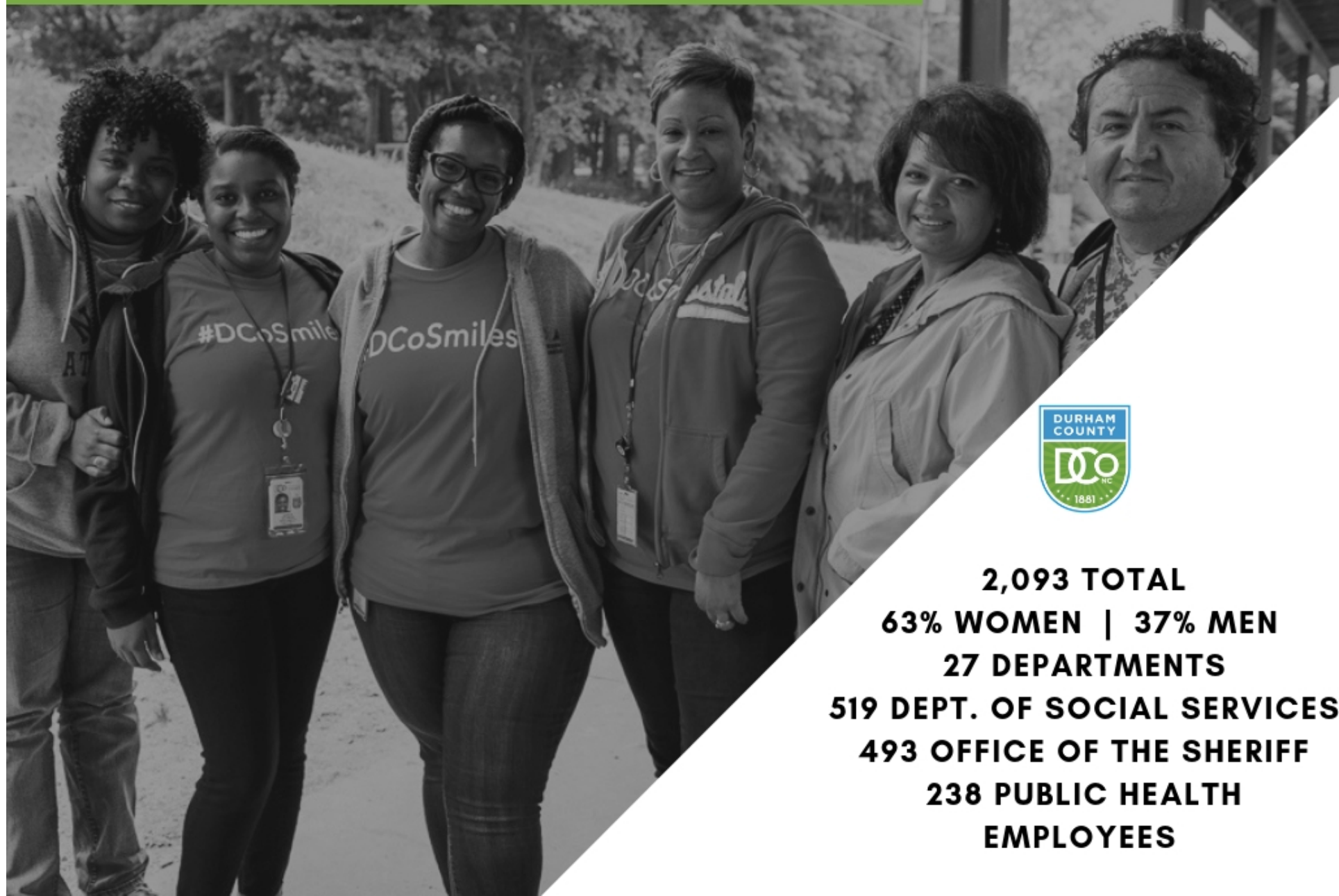
A 5 MEMBER BOARD
ELECTIONS HELD EVERY FOUR YEARS

- Chair Wendy Jacobs
- Vice Chair James Hill
- Commissioner Heidi Carter
- Commissioner Brenda Howerton
- Commissioner Ellen Reckhow

Set property tax rate, adopt county budget, make policy appoint boards and commissions and appoint county manager, county attorney, tax administrator and clerk to the board.

BOCC worksessions are held on the first Monday monthly beginning at 9 a.m. and regular sessions on the second and fourth Mondays of each month beginning at 7 p.m.

OUR EMPLOYEES

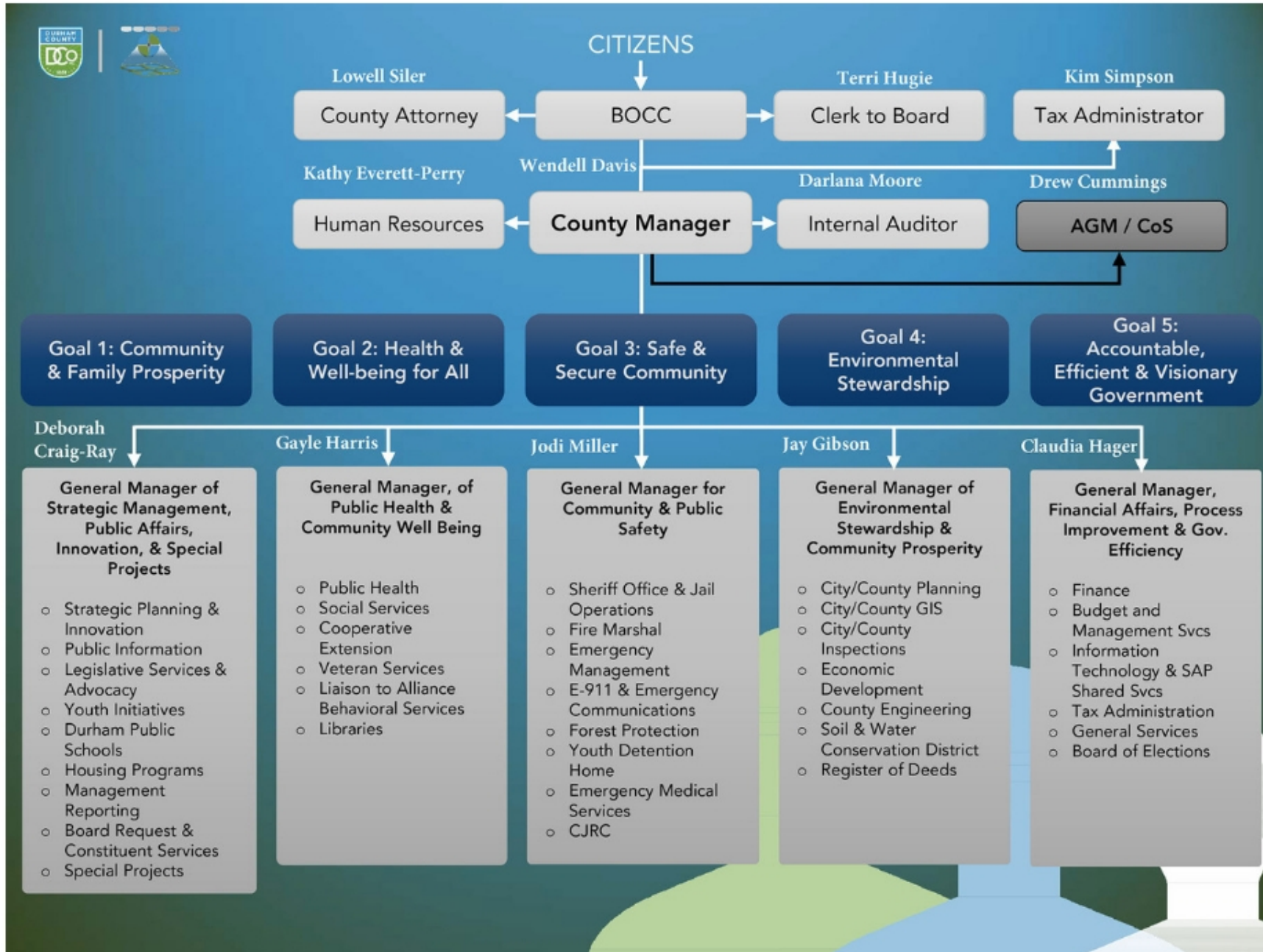
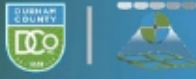


2,093 TOTAL
63% WOMEN | 37% MEN
27 DEPARTMENTS
519 DEPT. OF SOCIAL SERVICES
493 OFFICE OF THE SHERIFF
238 PUBLIC HEALTH
EMPLOYEES



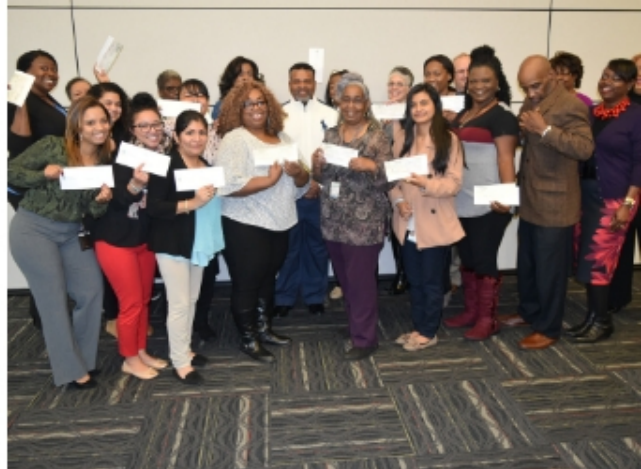
Durham County Manager Wendell Davis' team of executive leadership includes five general managers that spearhead five goal areas. The team of leaders also include a chief of staff.







WE ARE
STRATEGICALLY
PLANNING FOR OUR
FUTURE



WE ARE STRIVING;
WE ARE ACHIEVING



WE ARE
COLLABORATING



WE ARE
COMMITTED TO
MANAGING FOR
RESULTS





WE ARE STRIVING & ACHIEVING

DURHAM
EXPERIENCING
TREMENDOUS GROWTH

Our economic development investments have resulted in thousands of new jobs and millions of dollars in new investments in Durham County. Commissioners have voted in favor of four separate economic development investments in recent months that further enhance the diversity of Durham's economic profile.





WE ARE STRATEGICALLY PLANNING FOR OUR FUTURE



We invest in the education of our children. Over one third of Durham County's budget, is allocated for education. While the County continues its investment in high-quality universal Pre-K for all of Durham's children, funding has also been allocated for the role of a Community Schools coordinator tasked to help empower and engage parents, teachers and students to come up with school based solutions and provide better connections to community resources to support student achievement.



WE ARE STRATEGICALLY PLANNING FOR OUR FUTURE

Durham County Emergency Medical Services' Community Paramedic Program, led by paramedics trained to fill the gaps in healthcare provided to the local homeless population, frequent 911 callers, people with behavioral crises and the underserved in our community.



WE ARE STRATEGICALLY PLANNING FOR OUR FUTURE

Durham city and county governments partnered in a Livability Index Self - Assessment to measure Age Friendliness in our community. We are. We have taken the next steps to pursue official designation by AARP and the World Health Organization as an Age Friendly Community.



WE ARE COLLABORATING

In recent years, Durham County has increased its collaborative projects with other government agencies and special entities. This year, residents were invited to the first-ever series of joint Community Conversations featuring the County, City of Durham and Durham Public Schools. The sessions focused on specific topics like public safety, affordable housing, transit, and economic development.



WE ARE COLLABORATING

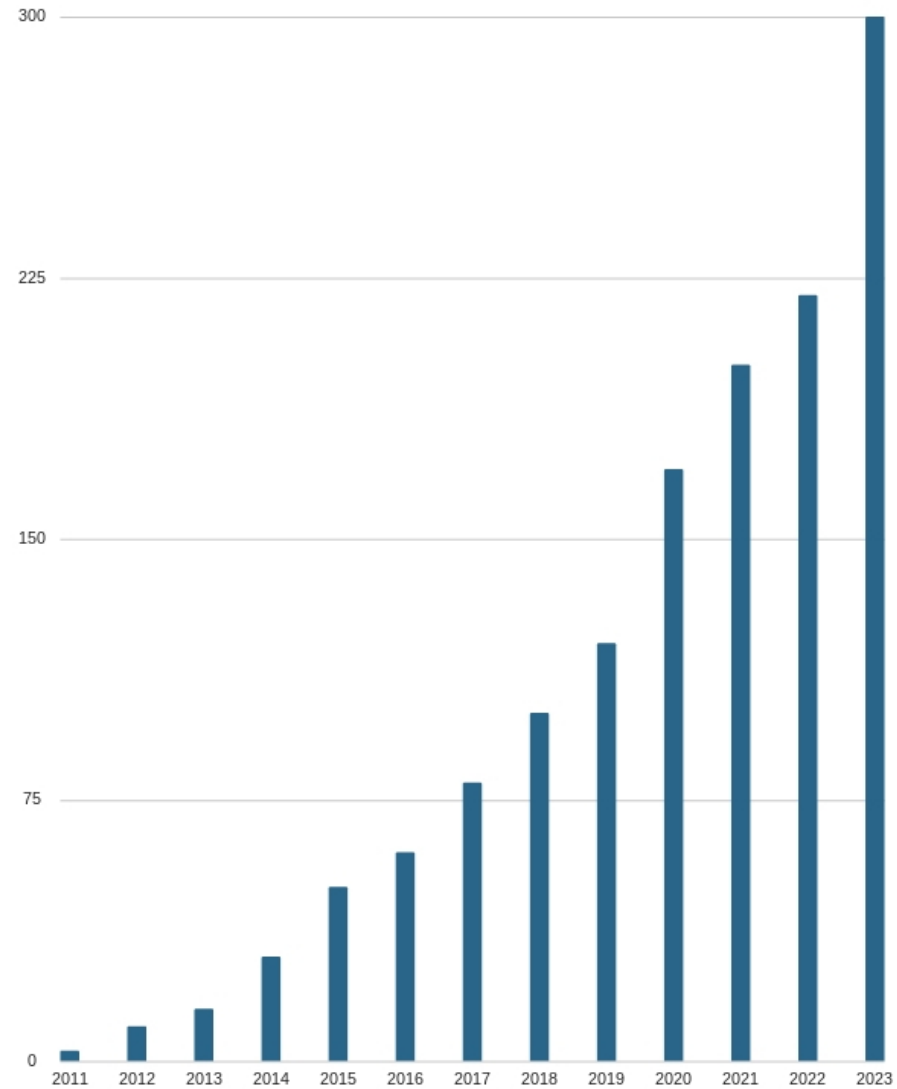
Our Board of County Commissioners signed on to the Fast-Track Cities Paris Declaration to end the AIDS epidemic by 2030. Fast-Track Cities is a global partnership to reach zero new HIV diagnoses and achieve zero AIDS-related deaths. Durham County recently funded a full-time HIV Coordinator/Navigator position and operational expenses in its adopted Fiscal Year 2019-2020 Budget.





WE ARE MANAGING FOR RESULTS

COUNTY INTRODUCES
MANAGING FOR
RESULTS MODEL IN
2016.



Strategic Goals



- Community stakeholder engagement strategy
- Employee stakeholder engagement strategy
- Organizational learning through program reviews
- Benchmarking
- Accountability reporting to Commissioners, public and employees

Learning, Evaluation and Accountability

Strategic and Operational Planning

- Results-focused strategic planning
- Effective implementation framework with clear departmental integration
- Operational plans align with Strategic Plan
- Comprehensive internal and external communications strategies

- Real-time performance measures used to manage operations
- Process improvement
- Culture of innovation, leadership, collaboration and employee empowerment
- Improve processes, standards and accountability for employee performance

Managing Service Delivery

Budgeting for Results

- Investments based on Strategic Plan and key articulated priorities
- Program budgeting
- Performance measures and targets

Building on the foundation of exceptional customer service, driven by:



Durham County Strategic Plan



GOAL 1 COMMUNITY EMPOWERMENT AND ENRICHMENT



GOAL 2 HEALTH AND WELL BEING FOR ALL



GOAL 3 SAFE COMMUNITY



GOAL 4 ENVIRONMENTAL STEWARDSHIP AND COMMUNITY PROSPERITY



GOAL 5 ACCOUNTABLE, EFFICIENT AND VISIONARY GOVERNMENT

Durham County Strategic Plan 2017 Update Snapshot



GOALS	GOAL STATEMENT	GOAL OBJECTIVES
Community Empowerment and Enrichment	Provide access to educational, vocational, economic and cultural opportunities while empowering citizens to choose pathways for their own success	<ul style="list-style-type: none"> • Education - Provide and support learning and enrichment opportunities that support educational achievement and life success • Workforce Development - Strengthen the workforce by supporting the provision of effective education, training and workforce supports, particularly for hard-to-employ groups • Family Success - Support and provide programs, services and systems which improve life skills and increase family success and prosperity • Cultural Opportunities - Foster a strong, diverse, artistic and cultural environment
Health and Well-being for All	<i>Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need</i>	<ul style="list-style-type: none"> • Healthy Lives - Increase the number of healthy years that residents live • Healthy Community - Increase the quality of life in Durham County • Healthy Children and Youth - Support the optimal growth and development of children & youth
Safe Community	<i>Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice</i>	<ul style="list-style-type: none"> • Emergency Response Services - Increase safety and security throughout the community by responding to emergency crisis situations • Criminal Justice Services - Improve life outcomes for people involved in the criminal justice system • Prevention Services - Reduce the number of people entering and involved with the criminal justice system • Emergency Management Services - Enhance Durham's ability to decrease harmful impacts of emergency events on people and property • Community Services - Increase residents' ability to help themselves and others be safe and secure
Environmental Stewardship and Community Prosperity	<i>Protect natural resources and support and promote community and economic vitality for all residents of Durham County</i>	<ul style="list-style-type: none"> • Natural Resource Stewardship and Protection - Protect and steward natural resources through comprehensive compliance and educational programs • Community Prosperity - Promote and support the community and economic vitality for all residents of Durham County • Development and Community Services - Provide responsive and efficient services to promote community prosperity, smart growth and quality development for all residents of Durham County
Accountable, Efficient and Visionary Government	<i>An effective organization committed to continuous innovation, exceptional customer service, transparency and fiscal responsibility</i>	<ul style="list-style-type: none"> • Customer Engagement and Responsiveness - Bolster engagement and responsiveness to both internal and external customers • Talented Workforce - Attract, recruit and retain talented workforce • Sound Business Systems - Ensure sound fiscal, operational and technology systems • Performance Management and Accountability - Improve the strategic use of data to promote ongoing process improvement, innovation and accountability

DURHAM COUNTY STRATEGIC PLAN

2017 UPDATE

The Mission

Durham County provides fiscally responsible, quality services necessary to promote a healthy, safe and vibrant community.

The Vision

Durham County: a thriving, vibrant, diverse community with abundant opportunity for all residents to live, work, learn, play and grow.





We are fiscally strong.

VISIT DCONC.GOV TO VIEW THE
2018-2019 BUDGET DOCUMENT.



DURHAM COUNTY BUDGET 2019-2020

WHAT IS THE TOTAL BUDGET?

WHERE DOES MONEY FOR THE BUDGET COME FROM?

WHERE DOES MONEY FROM THE BUDGET GO?

WHERE DOES MONEY FOR THE BUDGET COME FROM?

Taxes (property, sales, occupancy)

Intergovernmental

Service Charges & Fees

Licenses and Permits

Investment Income

Contributions



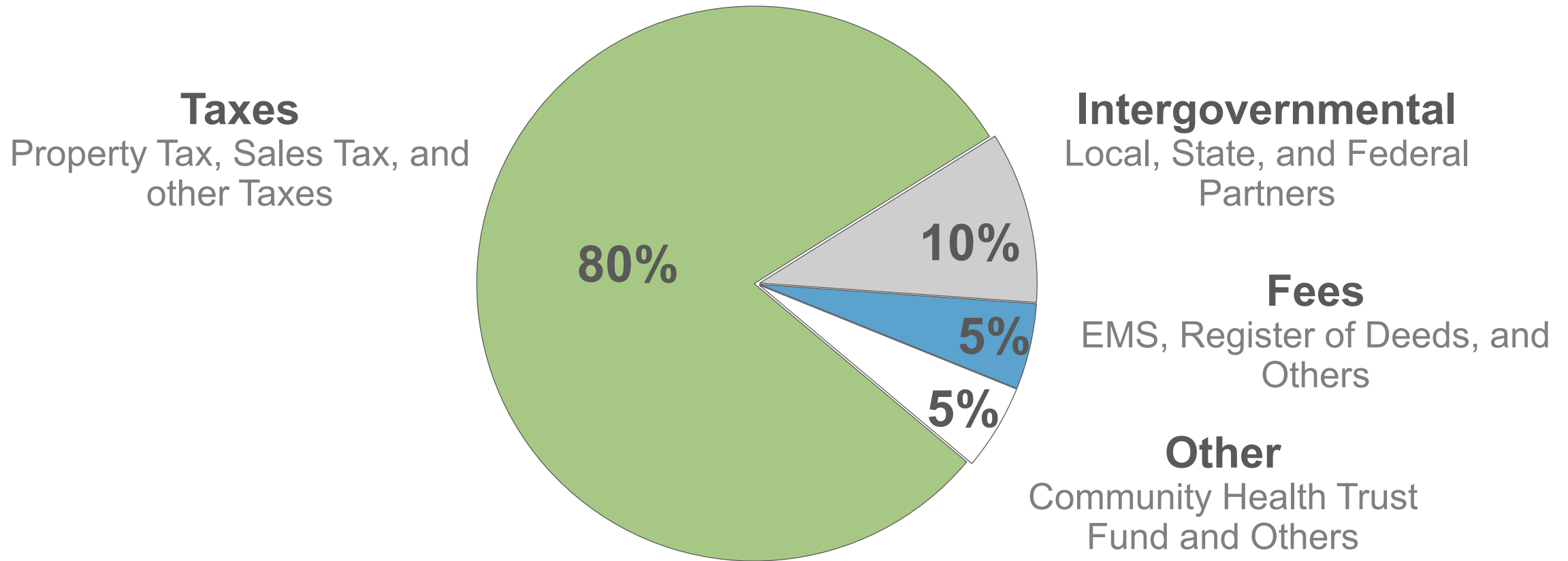


FY2019-20 Priorities

- ✿ Maintain sound fiscal standing
- ✿ Realign existing dollars for operating expenditure growth
- ✿ Increase funding for Durham Public Schools
- ✿ Expansion of Pre-K support to Durham County children
- ✿ Investment in Durham County's human capital
- ✿ Operational increases for key service areas



General Fund Revenues

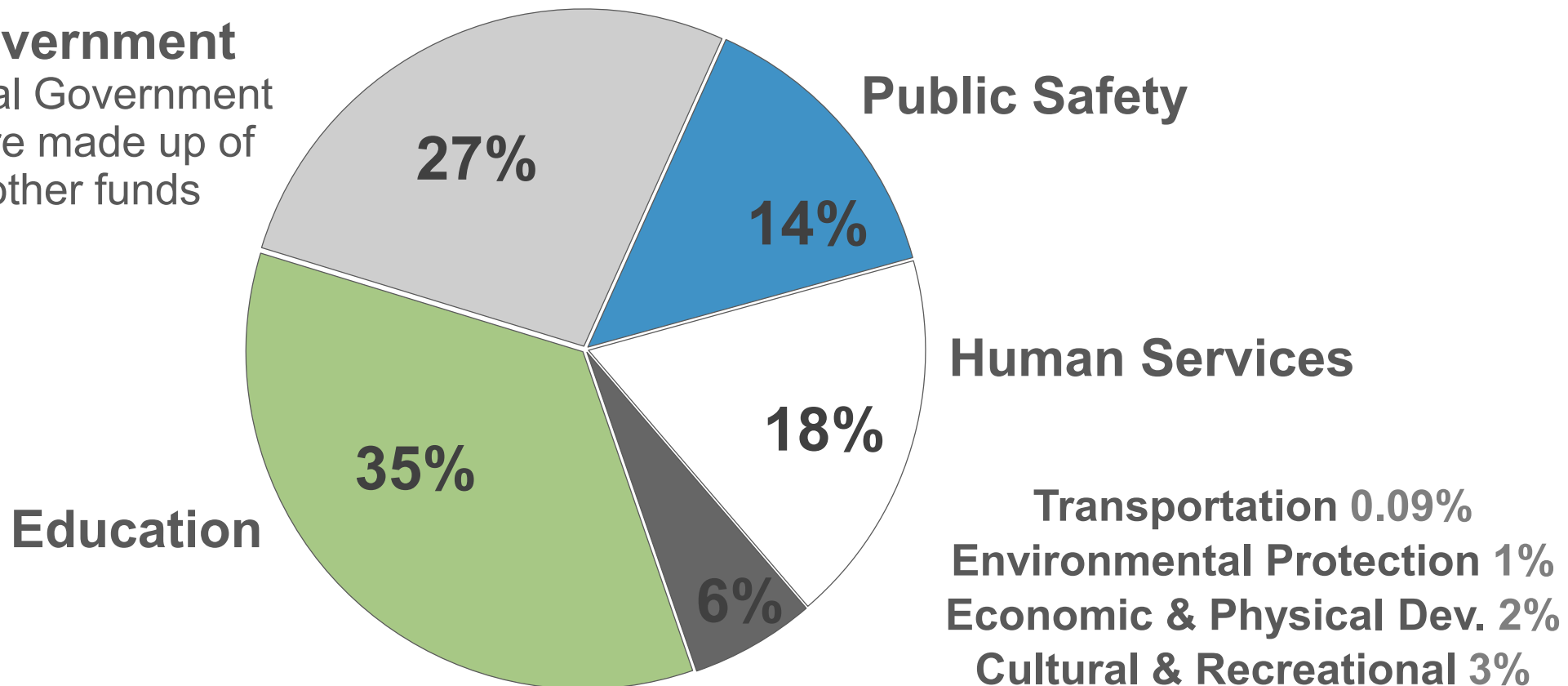


Total Amount = \$456,209,488



General Fund Expenditures

General Government
54.1% of General Government expenditures are made up of transfers to other funds



Total Amount = \$456,209,488



**General Manager of Financial Affairs, Process Improvement,
and Government Efficiency**

Claudia Hager

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Durham County Manager Wendell M. Davis

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To receive direct updates from County Manager Davis sign up for the "County Manager's Blog" by emailing publicinformationoffice@dconc.gov

THANK YOU!



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on Durham Television Network