





City of Durham Overview

Deputy City Manager Wanda Page

CITY HALL



Durham Is...

- #4 Best Run Cities in America WalletHub
- 4th Most Educated Cities in America Thrillist
- 10th 'Best Place to Live in the U.S. U.S News & World Report
- 13th Best Places for Business and Careers Forbes
- Durham #8 Best Real-Estate Market WalletHub
- #1 city for millennials to move to *Growella.com*
- 3rd 'Best City for College Basketball fans' WalletHub

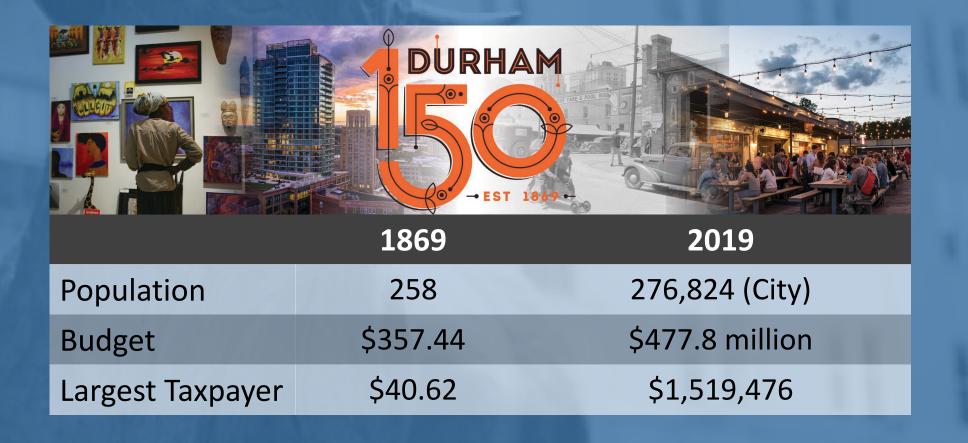








Celebrating 150 Years









Top Business Sectors

	Taxes Owed	Taxpayer Name	Assessed Value
1.	\$1,519,476	Cree Inc. (lighting manufacturer)	\$262,612,567
2.	\$1,056,311	Streets at Southpoint	\$182,563,357
3.	\$1,040,078	Duke Energy Carolinas	\$179,757,723
4.	\$785,419	EMC Corporation (tech)	\$135,744,735
5.	\$616,816	Corium LLC (biopharma)	\$106,605,027
6.	\$548,973	CLPF Research Center	\$94,879,685
7.	\$531,679	BRI (limited-liability company)	\$91,890,597
8.	\$508,524	Hines Global REIT Hock Plaza (real estate investment)	\$87,888,818
9.	\$473,035	American Campus LLC	\$81,755,109
10.	\$459,355	General Electric	\$79,408,870

Durham County Top Taxpayer Report Tax Year 2018







Thriving Downtown







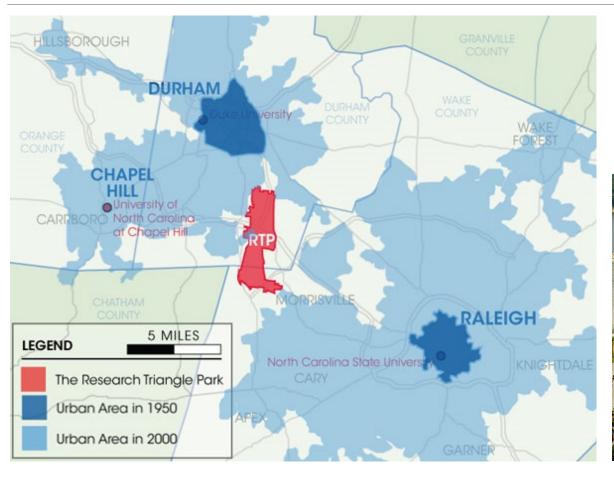
According to
City/County Planning,
more than 800
dwelling units are
near completion in
the downtown tier in
FY19, and about 387
more units are in the
pipeline for FY20.







Home to Research Triangle Park













Two Local Governments – One County



City Population

276,824 4th most populous N.C. city





County Population

320,639 6th most populous N.C. county



Elected Leaders – City Council



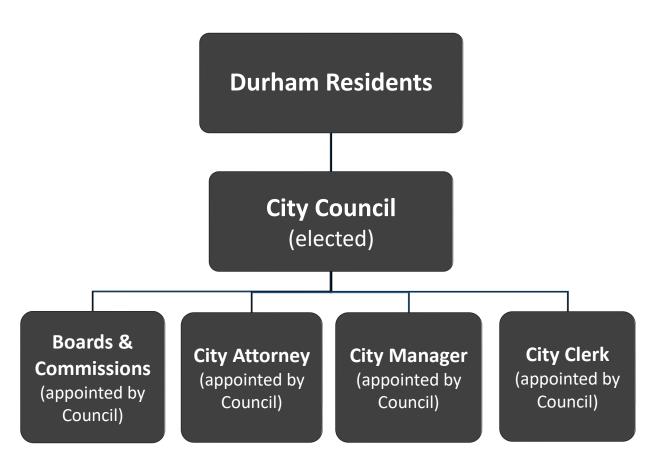
- Seven members: three elected by ward and three elected at-large along with mayor
- Seats are staggered with elections held every two years, including this year







Role & Structure of City Council



- Legislative & policy-making body
- Appoints City Manager, City Attorney
 & City Clerk
- Appoints residents to more than 28 boards, committees, and commissions
- Enacts local ordinances & resolutions
- Approves contracts







City Council Public Meetings

City Council Work Sessions

- 1st & 3rd Thursdays @ 1 p.m.
- Council Committee Room at City Hall
- Briefings and presentations prior to Council Meetings and public hearings

City Council Meetings

- 1st & 3rd Mondays @ 7 p.m.
- Council Chambers at City Hall

- Meetings and work sessions are held at City Hall and are open to public
- Meetings are broadcast live on DTN & live-streamed from DurhamNC.gov
- Work Sessions audio only live-streamed from DurhamNC.gov







Council-Manager Form of Government





Portfolio 1: Administrative & Support

- Audit Services
- Budget & Management Services
- Equity & Inclusion
- Finance
- Human Resources
- Technology Solutions









Portfolio 2: Operations

- Emergency Communications Center
- City/County Emergency Management
- Fire
- Fleet Management
- General Services
- Parks & Recreation
- Police
- Public Works
- Solid Waste Management
- Water Management



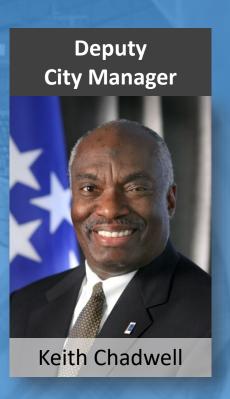






Portfolio 3: Community Building

- City/County Inspections
- City/County Planning
- Community Development
- Transportation
- Neighborhood Improvement Services
- Economic & Workforce Development









Strategic Plan

One Vision – Five Goals

City of Durham employees work hard every day to provide the quality services that make **Durham a great place to live, work, and play**. The strategic plan serves as a road map pointing the organization from its firm foundation to become **the leading city in providing an excellent and sustainable quality of life**.

The five goals provide a great starting place for you to explore and understand the City of Durham's vision.









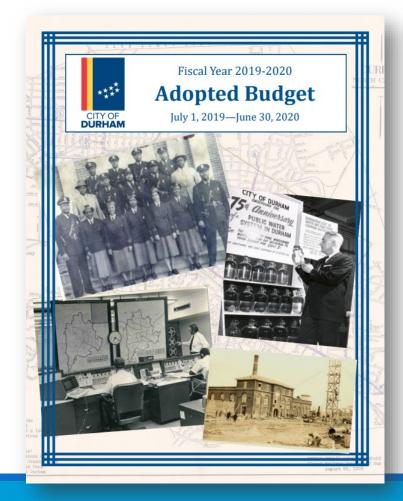








Fiscal Responsibility











Budget by the Numbers

FISCAL YEAR 2019-2020			
GENERAL FUND	30.83¢		
DEBT	11¢		
SOLID WASTE	5.59¢		
TRANSIT	3.75¢		
HOUSING	2¢		
TOTAL RATE	53.17¢ per \$100		

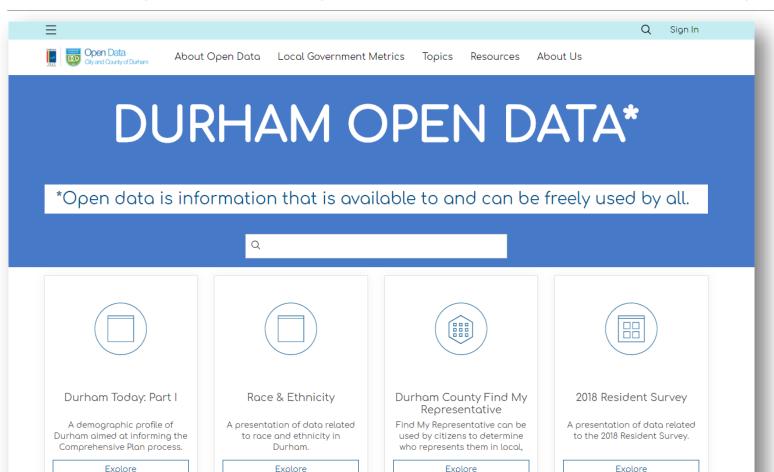
- FY2019-20 total budget \$477.8 million
- One of five N.C. cities to hold all three national awards from the Government Finance Officers Association of the United States and Canada
- AAA bond rating as ranked by Fitch,
 Standards & Poors and Moody's —
 attained by 42 cities nationwide







Transparency & Accountability



OpenDurham.NC.gov







Resident Satisfaction

City of Durham Resident Survey

Final Findings Report

...helping organizations make better decisions since 1982

2018

Submitted to the City of Durham, North Carolina

ETC Institute 725 W. Frontier Lane, Olathe, Kansas 66061



- 85% excellent or good place to live
- 82% excellent or good place to work
- Highest satisfaction levels for City services:
 - Fire Protection
 - Water and Sewer Utilities
 - Police Protection
 - Parks and Recreation
- Overall community-wide priorities:
 - Public schools
 - Maintenance of city streets
 - Police protection
 - GoDurham public transit system
 - Ease of travel within Durham
 - Pedestrian facilities







Website

durhamnc.gov

Your hub for City information, events, and more.

City Manager's Report

Sign up on our website to receive weekly recaps in your inbox.

Durham Digest

Quarterly citizen newsletter distributed with water bills.

Social Media

Facebook

@CityofDurhamNC

Twitter

@CityofDurhamNC

<u>Instagram</u>

@CityofDurhamNC

YouTube

CityofDurhamNC

Flickr

City of Durham NC

Next Door

City of Durham

Durham Television Network (DTN)

Bull City Today, Bull City Wrap

Get a recap of City News with our short video updates

Durham Works

Go behind the scenes with City employees

City Life

Monthly talk show on City issues & upcoming events

Shows air on DTN (Spectrum ch. 8, Google Fiber ch. 8, Frontier ch. 70, and AT&T U-verse ch. 99), YouTube, and Spreaker

Durham One Call

919-560-1200

Your central point of contact for City of Durham information and services

Call, use the mobile app, or submit a request via our online request form.





