



WELCOME TO

DURHAM COUNTY GOVERNMENT

COUNTY MANAGER WENDELL M. DAVIS



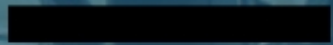
**A GREAT PLACE TO
LIVE
GROW &
THRIVE**



AND THE CAPAC
TO FOSTER AND ENHANCE
THE WELLBEING OF EVERY CITIZEN.

WHAT IS COUNTY GOVERNMENT

What we do.
Who we are.





WHY COUNTIES WERE CREATED

Serve dual function

Arm of State Government

Access to Government Services assessment of property, record keeping, administer elections and judicial functions, assist poor and needy

Durham County is 1 of 100 NC counties





OUR CITIZENS

With a growing population, thriving business community and increasing popularity as a creative and unique destination. Durham County Government, also known as DCo (pronounced dee-co), is an up and coming county in the country. DCo provides a range of services to all those who live here. There are approximately 310,000 residents that live in Durham County and 270,000 of those residents live in the City of Durham.





Board of County **COMMISSIONERS**

A 5 MEMBER BOARD
ELECTIONS HELD EVERY FOUR YEARS

- Chair Wendy Jacobs
- Vice Chair James Hill
- Commissioner Heidi Carter
- Commissioner Brenda Howerton
- Commissioner Ellen Reckhow

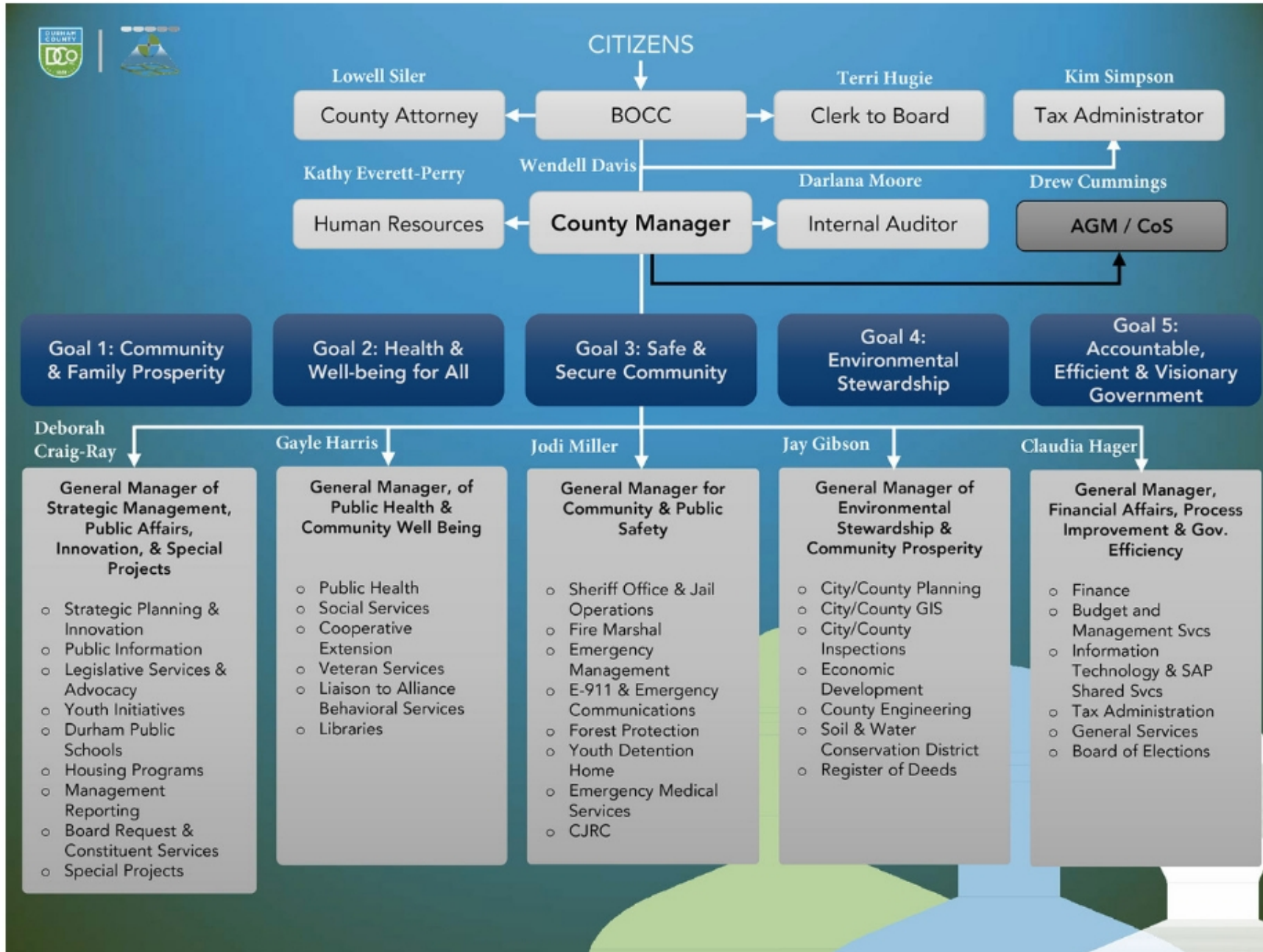
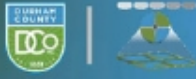
Set property tax rate, adopt county budget, make policy appoint boards and commissions and appoint county manager, county attorney, tax administrator and clerk to the board.

BOCC worksessions are held on the first Monday monthly beginning at 9 a.m. and regular sessions on the second and fourth Mondays of each month beginning at 7 p.m.

OUR EMPLOYEES



2,823 TOTAL
1,790 WOMEN | 1,033 MEN
27 DEPARTMENTS
510 DEPT. OF SOCIAL SERVICES
EMPLOYEES



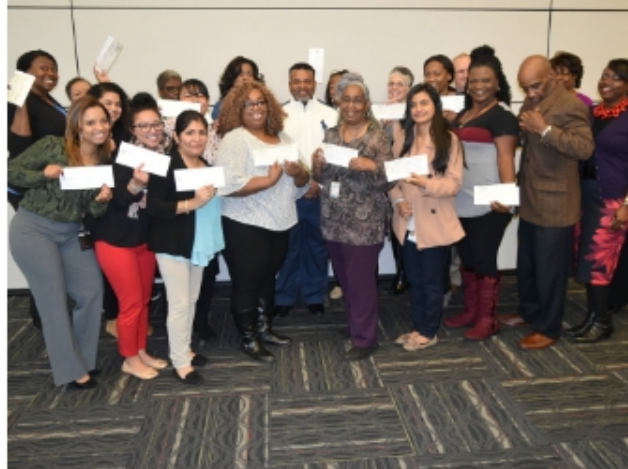


Durham County Manager Wendell Davis' team of executive leadership includes five general managers that spearhead five goal areas. The team of leaders also include a chief of staff.





**WE ARE
STRATEGICALLY
PLANNING FOR OUR
FUTURE**



**WE ARE STRIVING;
WE ARE ACHIEVING**



**WE ARE
COLLABORATING**



**WE ARE
COMMITTED TO
MANAGING FOR
RESULTS**





WE ARE STRIVING & ACHIEVING

DURHAM
COMMISSIONER
BECOMES PRESIDENT

Commissioner Brenda Howerton became the first Durham County Commissioner to lead the North Carolina Association of County Commissioners when she was sworn into office in August 2017. She is now immediate past president and will serve until August 2019.





WE ARE STRATEGICALLY PLANNING FOR OUR FUTURE

In June 2018, the Board of County Commissioners (BOCC) took another step toward its goal of high-quality universal Pre-K for all of Durham's children with the approval of an additional \$2.16 million of funding for Pre-K in the 2018-2019 Fiscal Year budget.



WE ARE STRATEGICALLY PLANNING FOR OUR FUTURE

Durham County Emergency Medical Services' Community Paramedic Program, led by paramedics trained to fill the gaps in healthcare provided to the local homeless population, frequent 911 callers, people with behavioral crises and the underserved in our community.



WE ARE COLLABORATING

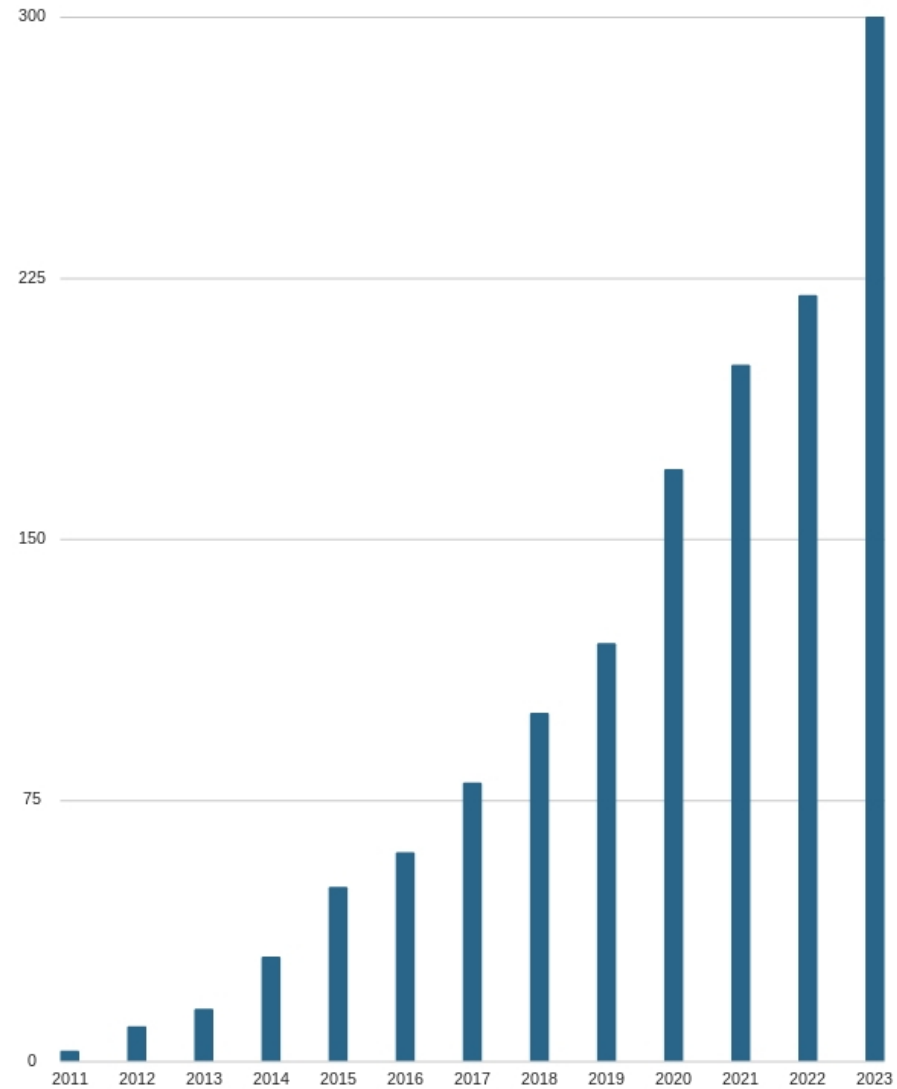
In recent years, Durham County has increased its collaborative projects with other government agencies and special entities. This year, residents were invited to the first-ever series of joint Community Conversations featuring the County, City of Durham and Durham Public Schools. The sessions focused on specific topics like public safety, affordable housing, transit, and economic development.





WE ARE MANAGING FOR RESULTS

COUNTY INTRODUCES
MANAGING FOR
RESULTS MODEL IN
2016.



Strategic Goals



- Community stakeholder engagement strategy
- Employee stakeholder engagement strategy
- Organizational learning through program reviews
- Benchmarking
- Accountability reporting to Commissioners, public and employees



- Results-focused strategic planning
- Effective implementation framework with clear departmental integration
- Operational plans align with Strategic Plan
- Comprehensive internal and external communications strategies

- Real-time performance measures used to manage operations
- Process improvement
- Culture of innovation, leadership, collaboration and employee empowerment
- Improve processes, standards and accountability for employee performance

- Investments based on Strategic Plan and key articulated priorities
- Program budgeting
- Performance measures and targets

Building on the foundation of exceptional customer service, driven by:



Durham County Strategic Plan 2017 Update Snapshot



GOALS	GOAL STATEMENT	GOAL OBJECTIVES
Community Empowerment and Enrichment	Provide access to educational, vocational, economic and cultural opportunities while empowering citizens to choose pathways for their own success	<ul style="list-style-type: none"> • Education - Provide and support learning and enrichment opportunities that support educational achievement and life success • Workforce Development - Strengthen the workforce by supporting the provision of effective education, training and workforce supports, particularly for hard-to-employ groups • Family Success - Support and provide programs, services and systems which improve life skills and increase family success and prosperity • Cultural Opportunities - Foster a strong, diverse, artistic and cultural environment
Health and Well-being for All	<i>Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need</i>	<ul style="list-style-type: none"> • Healthy Lives - Increase the number of healthy years that residents live • Healthy Community - Increase the quality of life in Durham County • Healthy Children and Youth - Support the optimal growth and development of children & youth
Safe Community	<i>Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice</i>	<ul style="list-style-type: none"> • Emergency Response Services - Increase safety and security throughout the community by responding to emergency crisis situations • Criminal Justice Services - Improve life outcomes for people involved in the criminal justice system • Prevention Services - Reduce the number of people entering and involved with the criminal justice system • Emergency Management Services - Enhance Durham's ability to decrease harmful impacts of emergency events on people and property • Community Services - Increase residents' ability to help themselves and others be safe and secure
Environmental Stewardship and Community Prosperity	<i>Protect natural resources and support and promote community and economic vitality for all residents of Durham County</i>	<ul style="list-style-type: none"> • Natural Resource Stewardship and Protection - Protect and steward natural resources through comprehensive compliance and educational programs • Community Prosperity - Promote and support the community and economic vitality for all residents of Durham County • Development and Community Services - Provide responsive and efficient services to promote community prosperity, smart growth and quality development for all residents of Durham County
Accountable, Efficient and Visionary Government	<i>An effective organization committed to continuous innovation, exceptional customer service, transparency and fiscal responsibility</i>	<ul style="list-style-type: none"> • Customer Engagement and Responsiveness - Bolster engagement and responsiveness to both internal and external customers • Talented Workforce - Attract, recruit and retain talented workforce • Sound Business Systems - Ensure sound fiscal, operational and technology systems • Performance Management and Accountability - Improve the strategic use of data to promote ongoing process improvement, innovation and accountability

DURHAM COUNTY STRATEGIC PLAN

2017 UPDATE

The Mission

Durham County provides fiscally responsible, quality services necessary to promote a healthy, safe and vibrant community.

The Vision

Durham County: a thriving, vibrant, diverse community with abundant opportunity for all residents to live, work, learn, play and grow.





We are fiscally strong.

VISIT DCONC.GOV TO VIEW THE
2018-2019 BUDGET DOCUMENT.



DURHAM COUNTY BUDGET 2018-2019

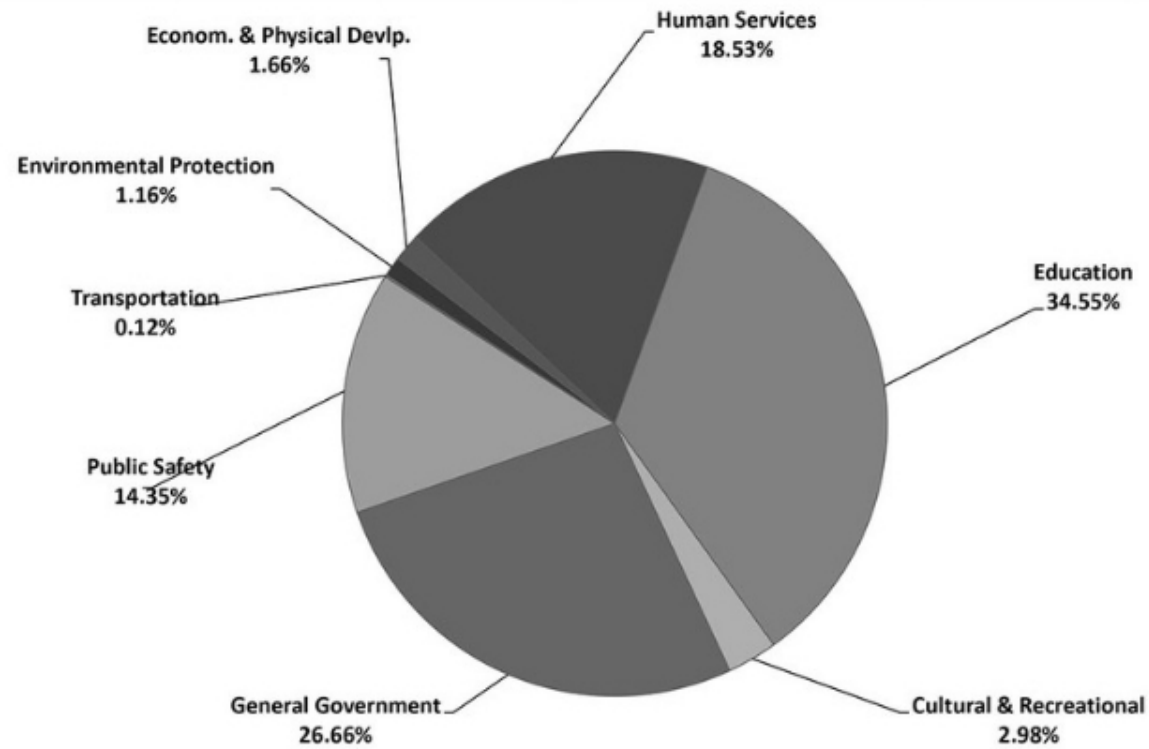
WHAT IS THE TOTAL BUDGET?

WHERE DOES MONEY FOR THE BUDGET COME FROM?

WHERE DOES MONEY FROM THE BUDGET GO?

WHAT IS THE TOTAL BUDGET?

General Fund Approved FY2018-19 \$434,752,953



WHAT IS THE TOTAL BUDGET?

General Fund Approved Budget FY2018-19

- Tax Rate increases 1.0 Cents, to 77.79 Cents Per \$100 of valuation
- Durham Public Schools funding increases \$4.68 million or 3.49% to \$138,720,717 and \$508,140 for Pre-K programs.
- 39 nonprofit agencies were approved for FY 2018-19 at a total of \$630,000. Additionally, \$90,000 has been budgeted for nonprofit agencies that alleviate food insecurity by providing access to sufficient and healthy food.
- Departments realigned \$1.96 million dollars within their existing budgets to support costs increases.
- Funded City-County workgroup proposal regarding the homeless/housing crisis facing the City of Durham to decrease homelessness and related housing issues.



WHERE DOES MONEY FOR THE BUDGET COME FROM?

Taxes (property, sales, occupancy)

Intergovernmental

Service Charges & Fees

Licenses and Permits

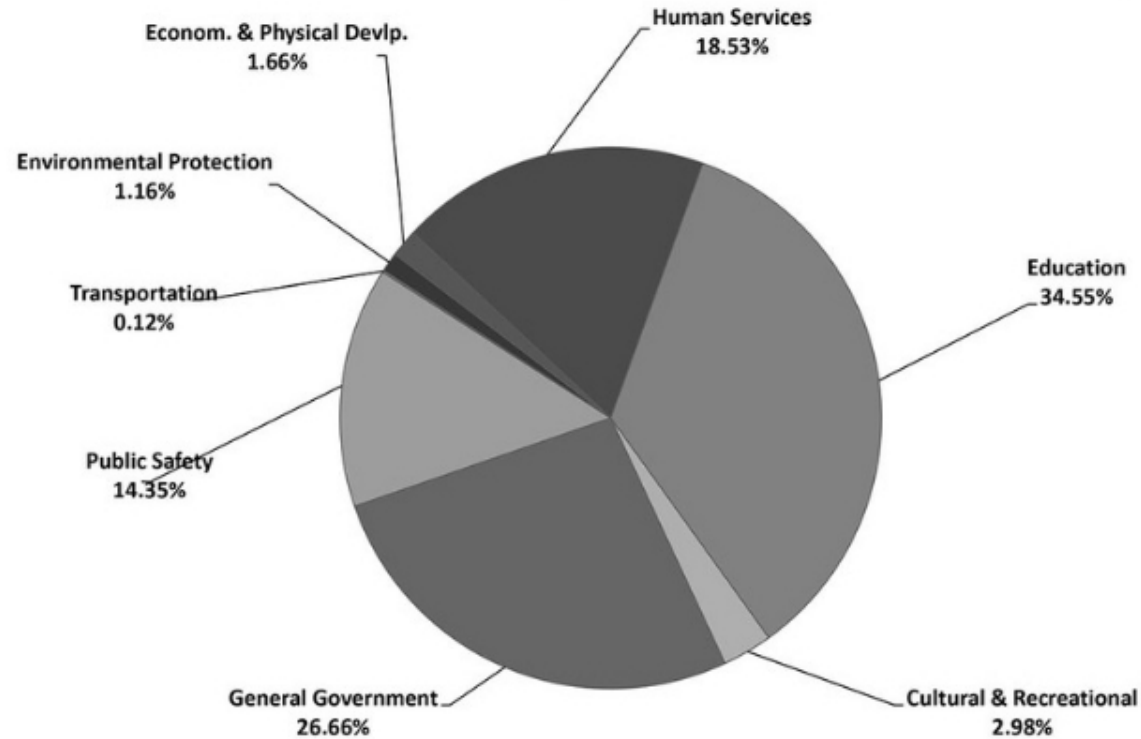
Investment Income

Contributions



WHERE DOES MONEY FROM THE BUDGET GO?

General Fund Approved FY2018-19 \$434,752,953





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To receive direct updates from County Manager Davis sign up for the "County Manager's Blog" by emailing publicinformationoffice@dconc.gov

THANK YOU!



@DURHAMCOUNTYGOV



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Watch "In Touch with Durham County" TV Show
on Durham Television Network