

Criminal Justice Resource Center Annual Report FY 2012



September 2012

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Letter from Director

The Criminal Justice Resource Center (CJRC) is pleased to share with you the Annual Report for Fiscal Year 2012, highlighting the department's accomplishments and outcomes which are largely the result of our employees' dedication and hard work.

As a county agency, CJRC received the majority of its support from Durham County Government. The FY 2012 budget of \$2,602,465, contained \$648,019 in outside funding, including grants through the NC Criminal Justice Partnership Act, the NC Governor's Crime Commission and the US Department of Justice, as well as revenues generated by partnerships with local organizations and agencies. Community Based Corrections Programs, Pretrial Services and STARR continue to constitute the majority of CJRC's expenditures and serve the largest number of clients.

For many individuals working in the local and state criminal justice system, FY 2012 will be memorable as the end of an era and the start of new opportunities. The CJRC's programs and services reflect those finishes and beginnings.

The adoption of the Justice Reinvestment Act of 2011 resulted in many changes mainly for community based correction programs. Criminal Justice Partnership Program was repealed which essentially resulted in the elimination of Day Reporting Centers statewide, including CJRC's program, in June 2012. It also resulted in the termination of the Criminal Justice Partnership Advisory Board, a source of tremendous support and inspiration for the Criminal Justice Resource Center's staff and its programs. As various parts of the Justice Reinvestment Act are implemented, CJRC's remaining Community Based Corrections Programs will continue to adapt and be modified to provide needed services for the offender population.

The much anticipated transition of The Durham Center from a Local Management Entity to an independent Managed Care Organization (MCO) also resulted in several changes for the Criminal Justice Resource Center. CJRC has had a long standing partnership with The Durham Center, sharing and operating various services on its behalf. The close of fiscal year 2012 also ended the services of the Durham Assessment Team and Court Screenings due to changing budget priorities for Alliance Behavioral Healthcare, the new MCO.

As always, we want to thank the Board of County Commissioners, and County Administration, as well as our dedicated staff and our partners in the Durham community for their steadfast support.

Gudrun Parmer, Director



History of the Criminal Justice Resource Center

In 1994, the NC General Assembly passed the Structured Sentencing Act, which expanded sentencing options by adding community-based sanctions for offenders receiving non-prison sentences. Simultaneously, the General Assembly passed the State-County Criminal Justice Partnership Act which provided financial assistance to individual counties or groups of counties to provide Day Reporting Centers (DRC), Pretrial Services and Substance Abuse Treatment Centers authorized by the Structured Sentencing Act of 1994. Durham applied and received a grant to open a DRC.

In 1998, when the Durham County Board of County Commissioners merged the locally funded Second Chance Program with the Durham DRC to provide substance abuse treatment to court adjudicated offenders, DRC was renamed and became the Criminal Justice Resource Center (CJRC). Over time and through grants, and as the Durham Center stopped providing direct services, CJRC added the Reentry Program to assist ex-offenders reintegrate after released from prison, substance abuse treatment for persons in jail (STARR), Drug Treatment Court, Pretrial Services, and Mental Health assessments and referrals for those involved in the justice system.

If you saw Gerald now, you would not know he had been a gang member and served 4.5 years in prison. Today, Gerald is employed and has been crime free since being released from prison 1.5 years ago.

When Gerald was released in 2011, he was ordered to 6 months post release supervision. Gerald attended weekly Reentry Group meetings, and individual counseling with Probation Officer and Case Manager. Gerald also enrolled in employment skills and development classes at CJRC and vocational training classes at Durham Technical Community College (DTCC). Six months after release, Gerald obtained full-time employment at \$10 hour.

Gerald was focused on leaving his gang life behind. He showed that by disassociating from family members and former friends by choosing to live in Durham away from them. Gerald took additional classes at DTCC, joined a gym, requested and was paired with a mentor and a faith team.

Through US Department of Justice grants that assist with the reentry of prisoners and former gang members, CJRC was able to house Gerald at its transitional house and to pay rent for temporary housing until Gerald was able to obtain and pay for his own housing. CJRC also used grant funds to pay for bus passes to and from school and training, work clothes and equipment needs, school supplies and textbooks, and a mentor.

Gerald's commitment to turning around his life, combined with a caring support team, agencies able to provide needed services, and funds to pay for supportive services, has enabled Gerald to successfully reintegrate.

(Names have been changed throughout the document to protect those involved.)

Community Based Corrections

In FY 2012, Community Based Corrections (CBC), CJRC’s largest division, had three programs: the *Day Reporting Center*, the *Second Chance Program* and the *Reentry Program*. To be eligible for these programs, individuals had to be at least 16 years old, Durham County residents, and on supervised probation, post-release supervision or parole. Each CBC component served a specific offender population with different needs and risk factors.

Day Reporting Center

Day Reporting Center (DRC) was an alternative to incarceration and therefore provided close supervision and monitoring of participants. Individuals in DRC reported on a daily basis with decrease in reporting based on performance. The length of the program was 6 months. This program was supported by a Criminal Justice Partnership Program grant from the NC Department of Correction.

Second Chance Program

Second Chance Program (SCP) is a substance abuse treatment program designed for probationers or parolees who do not require the structure and supervision of the DRC. Individuals are referred through TASC (Treatment Accountability for Safer Communities), the Division of Community Corrections or directly through

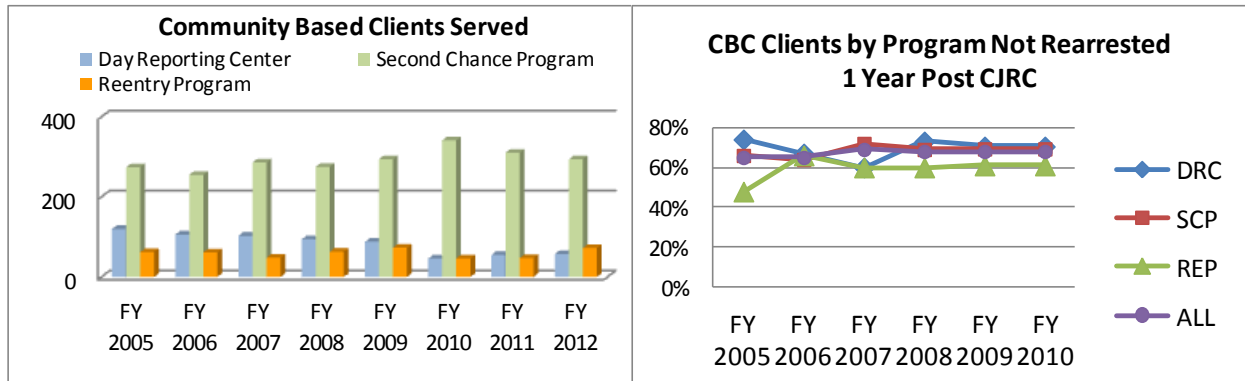
the Courts. Second Chance is the largest component of the Community Based Corrections division. Most individuals are referred to SCP for substance abuse treatment only.

Reentry Program

Reentry Program (REP) is designed to facilitate the smooth return of offenders into the community after incarceration in the state prison system. Individuals in the Reentry Program are considered serious and/or violent offenders who served significant time in prison for high-level felonies (Classes B1 through E). This program was also supported by the Criminal Justice Partnership Program grant from the NC Department of Correction.

DRC, SCP and REP clients are provided cognitive behavioral intervention therapy, substance abuse treatment, employment, housing and other wrap around services as needed to assist them become crime and drug free.

- In FY 2012, 423 people were served by DRC, SCP and REP, 277 were new admissions
- Of the 248 who exited the program, 45% successfully completed their program
- 70% of FY 2010 program participants were not arrested one year after completion of program. Graduates are rearrested at a lower rate than non graduates.



Pretrial Services

Established in January 2006, the purpose of Durham County’s Pretrial Services is to create a systematic approach for recommending release and community supervision for defendants who do not pose a risk to the community as they await trial. The overall goal of the program is to relieve jail crowding and to ensure that defendants return to court for disposition. Durham County Pretrial Services focuses on two components: First Appearance and Pretrial Release and Electronic Monitoring.

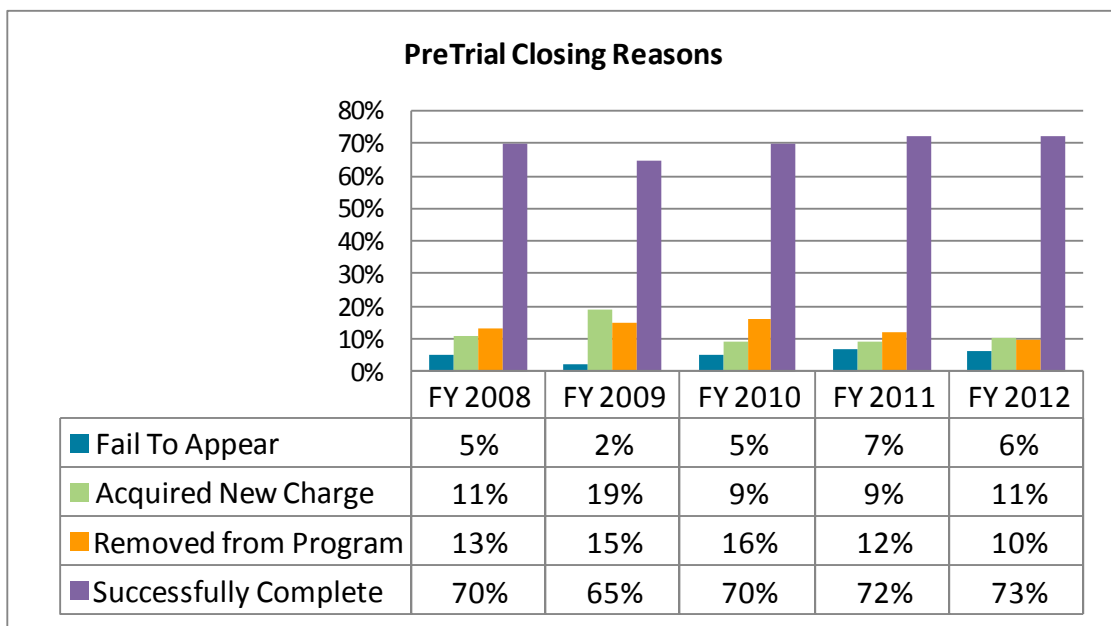
First Appearance

Pretrial Services strive to provide complete and accurate information to judges to assist in the release or detention decision for inmates. Pretrial Services prepares criminal record histories of all defendants and collects and verifies information including community ties, school attendance, mental health, substance abuse and medical problems for all individuals considered for the pretrial release program.

Pretrial Release and Electronic Monitoring

Pretrial Services actively supervises pretrial defendants while ensuring that agency-mandated conditions and court-ordered requirements are satisfied. Pretrial supervision includes office and/or field contacts with defendants, court date reminders, electronic house arrest and electronic monitoring if needed.

- 73% of pretrial supervisees attended all court dates until disposition without acquiring a new charge
- 6% failed to appear for a court hearing
- 11% obtained a new charge
- 10% were removed from supervision and returned to jail
- 29,682 jail bed days were saved for a potential savings of \$2,870,843 dollars
- Since 2006, the percent that successfully complete pretrial release has improved to 73%



STARR

The Substance Abuse Treatment and Recidivism Reduction Program (STARR) is an intensive four-week chemical dependency treatment program provided to inmates in the Durham County Detention Facility. The STARR program is a cooperative effort between CJRC and the Durham County Office of the Sheriff. STARR participants volunteer or can be court ordered.

STARR added a Case Manager in FY 2010 to facilitate referrals for treatment, housing, and vocational training upon release from jail. The Case Manager also provides vocational educational instruction to improve participant’s employability skills.

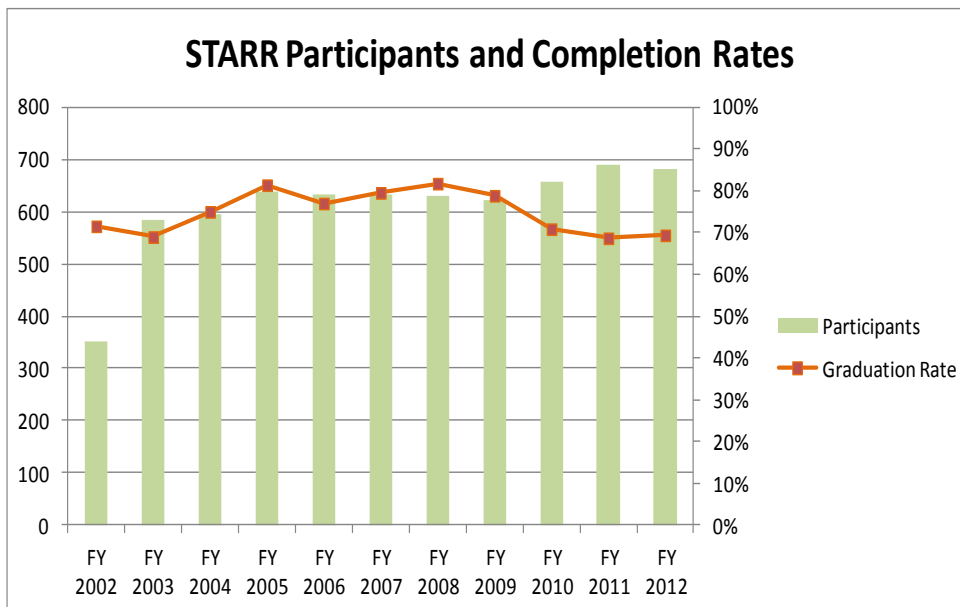
Treatment consists of addiction education, group therapy, and community resources education. Inmates also attend 12-step recovery meetings. A minimum score of 92 points is required for graduation. Points are awarded based on attendance, participation, and successful completion of daily reading and written assignments. 40 participants can be served

each treatment period and all slots are filled each month.

STARR GRAD

Upon completion of STARR, an additional four-week program (STARR GRAD) is available. Treatment focuses on relapse prevention, life skills, release planning, and linking them to services upon their release. Participants receive group counseling, psycho-educational classes, and some individual counseling. Class capacity size is 25.

- 437 inmates were admitted to STARR, 245 continued to STARR GRAD
- 74% of STARR and 62% of STARR GRAD participants graduated
- 70% of those who did not graduate were released or were transferred to another facility prior to the end of the treatment period
- 47% of STARR participants were court ordered, while 55% of GRAD participants were court ordered



The number of participants has increased since FY 2010, when an additional counselor was added for GRAD. Simultaneously, graduation rates have declined because inmates were admitted to GRAD to provide additional treatment even though it was known they could not remain in the program until the end of the treatment period.

Drug Treatment Court

Drug Treatment Court (DTC) is a supervised treatment opportunity that seeks to:

- Reduce alcoholism and other drug dependencies among offenders
- Reduce the recidivism rate of participants
- Increase personal, family and societal accountability
- Promote cooperation, coordination, and collaboration between the criminal justice system and community agencies

Eligible participants are:

- arrested for certain non-violent, felony, misdemeanor, controlled substance crimes and felony driving under the influence (DUI) crimes
- on probation and whose supervision can be modified

DTC is an 18 month program that offers offenders a new beginning and opportunity to live a drug and crime free life. DTC gives offenders access to services that can increase their ability to improve their life. Services include employment assistance, employment counseling and training, health care, collaboration with Social Services, GED or other educational resources, substance abuse treatment, life skills development, detoxification, and safe and secure housing.

In July 2011, after the State defunded Drug Treatment Courts, The Durham Center, now Alliance Behavioral Healthcare, and CJRC partnered to continue Drug Treatment Court in Durham County. Between Oct 2011—June 2012, DTC served 47 offenders. Of the 47, 4 graduated and 2 are employed, 4 were discharged for medical reasons, 10 were terminated for noncompliance with program rules, and 29 remain active program participants.

Sinetta's story

This chance to participate in Drug Court started June 7, 2011.

Last June, I was just taking a plea to hit the streets as quick as I could get there. Well I messed around and followed simple instructions and took even simpler suggestions and next thing I knew I had 30 days clean of drugs and alcohol. Then came 60 days clean of drugs and alcohol, then 90 days clean of drugs and alcohol. I said, "Man, I haven't been that committed to nothing or anyone but the dope man, in over 20 years."

From there I started looking in the mirror and one day I actually seen me smile back and I said "Wow! That's alright! " I was having a real moment with just me and loving it. Then I said "alright, alright." I came up with a plan—I'm going to stick and stay!! Good as I thought I was looking at ninety days clean, God Almighty, a year rolled by and I couldn't stand myself after getting dressed and sprucing up my hair. I'm telling you, of all the outfits I thought I really looked good in, I don't care which dress what pants or shoes I stepped out in - none of them. Do you hear me? None of them out shines this look I'm wearing today and you know what look that is? That's the look of RECOVERY!!

I love Drug Court! I'm so thankful and grateful that I was given this opportunity. I couldn't begin to say I love the drama from my fellow constituents (other clients), the pride, on all the Drug Court Team. Even the Sheriff deputies look really excited.

Anyone that wants to do the right thing, and truly everyone may not get it as myself at first, and very few others may first time around. However, this doesn't mean it's impossible and to give up. This is our lives these people are fighting for us to get help - so try again.

I'm just blessed and highly favored for this interception in my life. If it had not been for Drug Court I may not be alive today. Thanks to each and everyone on this Drug Court Team for believing in us as individuals. I'm grateful and honored for the privilege which is truly all mine.

Clinical Services

Substance Abuse Services

CJRC offers a continuum of outpatient substance abuse treatment services to offenders in Durham County who are on probation and parole. Treatment services are provided with the goal of helping clients establish crime and drug free lives. Treatment services are tailored to the individual needs of the clients beginning with the development of a person centered treatment plan which builds on individual strengths and needs. Each client is placed in a level of care that reflects his or her substance abuse history and frequency of use.

Jail Mental Health

CJRC, the Sheriff Office and The Durham Center, now Alliance Behavioral Healthcare, operate a Mental Health Clinic in the Durham County Detention Facility. The staff provides mental health assessments, case management, and assists the physician with medication management, and commitments. They provide consultation for community providers and family members of offenders. This program is operated by 2 clinicians and one psychiatrist.

Substance Abuse Treatment Levels

Regular Outpatient Treatment (ROT) is for individuals that meet the criteria for a *substance abuse diagnosis*. Clients participate in group and psycho-educational classes, as well as individual sessions that are appropriate for the level of care. Individuals receive 52 hours of treatment services over a 4 month period.

Intensive Outpatient Treatment (IOT) is for individuals with *substance abuse dependency diagnosis*. The majority of clients placed in this treatment level have chronic substance use patterns and related lifestyle problems. This component consists of group and individual sessions in three phases over 6 months for a total of 128 hours.

Comprehensive Outpatient Program Enhancement (COPE) is for individuals who meet criteria for a *substance dependency diagnosis and have chronic relapse and unsuccessful prior treatment experiences*. COPE is four hours per day, five days per week and includes substance abuse education, individual, family and group counseling focusing on relapse, relapse prevention and recovery.

Court Services

CJRC provided professional substance abuse screenings for eligible offenders 18 years or older upon request by an Officer of the Court or voluntarily requested. Recommendations were made based on screening results and when appropriate, individuals were connected with services. Treatment services were provided through The Durham Center provider network or directly from CJRC.

Staff also received and completed requests from the court for forensic screening evaluations for both adult and child populations. These evaluations only determined if an individual had the capacity to proceed to trial and did not address criminal responsibility, legal insanity or diminished capacity.

Court Services also completed clinical evaluations of adults and juveniles to assist in court proceedings through Social Services or other courts. These evaluations only determined clinical diagnosis, intellectual functioning, and an individual's ability to function and need for treatment or services. The report was presented to the courts or referring agency.

Court Services and Forensic Evaluations are no longer available through CJRC effective July 2012.

Substance Abuse Services

- 282 clients received substance abuse treatment, including 88% of community based corrections clients

Jail Mental Health Clinic

- The clinicians had 3,447 contacts with inmates for sick calls, medication management and evaluation requests
- The psychiatrist performed 578 evaluations
- 1,520 psychiatric medications were dispensed

Durham Assessment Team

- The team received 2,404 referrals on 1,854 people
- 1,271 people were assessed
- 1,341 full and brief assessments were completed or updated

Clinical Services

Durham Assessment Team

The Assessment Team offered mental health and substance abuse assessments, treatment recommendations and referrals, and case management services. After assessment, appropriate treatment recommendations were offered if needed and could include community or private providers as well as case management for persons requiring assistance and/or a period of stabilization.

The Assessment Team also assisted individuals with urgent medication needs at Durham Center Access Walk-In Medical Clinic and those in need of immediate crisis stabilization at Durham Center Access Facility-Based Crisis.

To be eligible for these services individuals had to be Durham County residents 18 years and older with no insurance AND had an urgent or routine mental health and/or substance abuse needs.

The Durham Assessment Team ended in June 2012.

Mental Health Outreach Program

The Durham Police Department was awarded a US Department of Justice grant for the Mental Health Outreach Program (MHOP). This program offers much needed support to partnering agencies to maximize jail diversion opportunities for mentally ill arrestees and to increase the likelihood that these individuals will make a successful linkage to needed services in the community.

The City of Durham, Duke Center for Child and Family Health, The Durham Center and CJRC are collaborating in the operation of this project. The Mental Health Outreach Program serves as an enhancement to the Durham Police Crisis Intervention Team (CIT) and an extension of the NC Child Response Initiative.

The project targets individuals 16 and older with a serious mental health or co-occurring mental health and substance abuse disorder who have not successfully engaged with the mental health system and are non-violent, repeat offenders. Transition age youth and

female offenders are given priority due to the high prevalence of police encounters and poor service retention in mental health treatment.

Marion's Story

Marion had been living in her car 5 years by the time the Durham Police Department found help for her. When she arrived at police headquarters, she was highly agitated and demonstrating signs and symptoms of trauma-induced paranoia and psychosis. She demanded to speak with the chief, insisting that the police department had conspired to keep her from her children and grandchildren, from whom she'd been estranged for several years. The chief spoke to Marion and referred her to the department's Mental Health Outreach Program (MHOP)—a unit that pairs a mental health clinician with police officers for situations such as hers.

The MHOP team would become a regular fixture in Marion's life. At first she refused to acknowledge that she may have a mental illness, but over a series of encounters, MHOP team members built a basis of trust and successfully encouraged her to visit the Durham Center, the city's primary mental health agency. There she agreed to receive a comprehensive care review, in which mental health clinicians, housing, employment, benefits, and education service providers considered her circumstances and developed an individualized case plan for her.

The team at The Durham Center connected her to Housing for New Hope, a local nonprofit, funded by the Health and Human Services' Projects for Assistance in Transition from Homelessness (PATH) program. Housing for New Hope helped her apply for rental subsidies and found her a housing unit and now she is in a stable housing situation for the first time in five years. With a roof over her head, Marion then began to work on addressing her untreated trauma, which her doctors determined was the catalyst to her homelessness and mental health issues.

Marion has since reconnected with her children and grandchildren. While speaking at the police department's recent Annual Crisis Intervention Awards banquet, Marion honored the MHOP team. "Thank you for saving my life," she said. "Without you, I wouldn't be here today."

Services

Case Management Services

All participants are assigned a case manager who works to remove barriers that could negatively impact a participant's likelihood to become a productive, healthy citizen. Case Managers provide assistance with literacy programs, housing, employment, vocational assessment and training, clothing, food, identification and insurance documentation as well as coordination with other community providers to address mental health and physical health needs.

- 97 clients were referred for 178 services

Housing

Our residential facility offers short term placement for adult males who are in need of transitional housing. The facility has 6 beds and is managed 24 hours each day. Simultaneously, CJRC staff provides support for the clients to find long term and permanent housing arrangements.

- Clients utilized 1494 bed days for an occupancy rate of 68%

Employment

Many clients come to CJRC with no job, work history or employment skills. Through a partnership with Durham Technical Community College (DTCC), CJRC has continued to offer employability skills through its 3 Easy Step Program. This year staff reformatted the curriculum to include more computer lab hours as more employers are requiring applications submitted via internet. Staff also included a healthy living, a life skills component, to the curriculum.

During FY 2012, CJRC was able to refer a number of clients to training opportunities that included forklift

Durham County has established two temporary positions in County departments to assist in job training for CJRC clients. The jobs are 6 month positions and help clients learn a trade and develop job skills to obtain and maintain a job. The transitional jobs are full-time and pay a wage. During FY 2012, 4 persons were placed in the positions. One person is still in the position, and 2 completed their 6 month placement. One of the two obtained full-time employment. The fourth person obtained a new conviction and is serving time in jail.

operation, automotive services, and culinary arts. One of the trainings was, Serve Safe, a food service class, that CJRC partnered with DTCC to offer on CJRC premises.

- 51 clients obtained 62 jobs

Education

CJRC collaborates with DTCC to provide ABE/GED courses at CJRC's facility for clients who do not have a high school diploma.

- 4 clients obtained their GED, 10 clients passed 28 GED subject tests

Mentoring

CJRC contracted with Patterson Outreach for the training and support of mentors. These peer mentors were previously incarcerated and are able to empathize with clients in a way CJRC staff may not and provide positive role models.

- 6 people were trained and 4 are serving as mentors

Faith Teams

The Reconciliation and Reentry Ministry, a partnership between CJRC and the Religious Coalition for a Nonviolent Durham, develops and supports faith-based support teams to Reentry clients. The teams are specially trained to support newly released prisoners in the reintegration process. These partnerships offer long-term support to clients in the everyday processes of reconnecting to the community.

- 4 clients had a Faith Team

Small things matter. Case Management services include hygiene products, identification cards, and clothing.

- Good hygiene is essential for clients to obtain and maintain employment and recovery. Without regular income, essential hygiene products cannot be obtained as they cannot be purchased with Food Stamps. CJRC has put together bags of purchased and donated personal hygiene items to distribute to clients in need.
- Many clients come to CJRC without any form of identification which is necessary for obtaining housing and employment. CJRC assists clients through the confusing and sometimes discouraging processes by paying the fees or assisting in obtaining documentation.
- The clothing closet, coordinated with the Religious Coalition for a NonViolent Durham, provides appropriate clothing for job searches, interviews, and job placements.

Gang Reduction Strategy and Juvenile Crime Prevention Council

Gang Reduction Strategy Manager

Durham County Board of County Commissioners and Durham City Council established the position of Gang Reduction Strategy Manager in FY 2012 placing the position in CJRC. The Gang Reduction Strategy Manager was necessary to ensure a coordinated approach that includes prevention, intervention and suppression strategies, to reduce criminal activity committed by gang members.

Recognizing that there are multiple agencies and stakeholders working on community youth issues, a focus of the past year of the Gang Reduction Strategy Steering Committee (a group of community leaders representing the City, County, court system, law enforcement, the school district, local institutions of higher learning and the nonprofit community) was to coordinate and consolidate these efforts wherever possible to improve services and to avoid costly overlap. The Prevention/Intervention Team was created as a venue for these stakeholders to learn about the overall effort, to learn how to measure for effectiveness and to collaborate.

Durham has adopted the nationally recognized Comprehensive Gang Model as a framework for addressing issues of youth crime and gang activity. One element of this model is community engagement. The Steering Committee identified the faith community as an underutilized community asset, and to that end, it hosted a workshop entitled “Gangs and Faith – A Dialogue on Driver Street”. As a result of this workshop, attended by 132 individuals, there is a renewed interest in dialogue between faith communities and at-risk youth. Many of these youth are now more aware of the programs and services provided by various churches in Durham.

An additional element of the Comprehensive Gang Model is providing the Durham community with relevant information on efforts to reduce youth crime and gang involvement. Presentations were made to governing bodies, faith communities, schools, civic organizations and other groups to disseminate the information. Data collected on various community, crime,

school, and prevention/intervention indicators is now available via the *2012 Youth and Crime Community Indicator Report* on the CJRC webpage.

Juvenile Crime Prevention Council

The NC Division of Juvenile Justice (DJJ) collaborates with the Juvenile Crime Prevention Councils (JCPC) in each county to galvanize community leaders, locally and statewide, to reduce, and prevent juvenile crime. JCPC board members are appointed by the Board of County Commissioners and meet monthly in Durham. The meetings are open to the public, and all business is considered public information.

In addition to planning and mobilizing community efforts, JCPC awards grants to community organizations targeting youth at high risk for court involvement. In FY 2012, JCPC distributed \$536,666 via request for proposal process. Ten continuing programs were funded and 833 youth were served. The funded programs addressed parenting, life skills, mediation, anger management, mentoring, and gang outreach.

FY 2012 JCPC funded programs were:

- Durham County Department of Social Services, Adolescent Parenting Program
- Durham County, Teen Court & Restitution Program
- Edna Spaulding Conflict Resolution Center, Juvenile Justice Project
- Child & Parent Support Services, Evidence Based Trauma Assessment & Treatment
- The Durham Center, Juvenile Psychological Evaluation
- Exchange Clubs Family Center, Parenting of Adolescents
- The Durham P.R.O.U.D. Program
- Durham Business & Professional Chain, Rites of Passage
- Durham Cooperative Extension, Project BUILD Street Outreach for Gang Prevention/Intervention
- Ligo Dojo Young Warriors Athlete Scholarship Program

In FY 2012, JCPC and NCCU Department of Criminal Justice established the Disproportionate Minority Contact committee to identify targeted interventions to reduce minority over representation in the juvenile justice system. For more information, visit www.durhamcountydmc.wordpress.com



**DURHAM COUNTY
CRIMINAL JUSTICE RESOURCE CENTER**

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