



# Community Conversations Public Safety

January 27, 2018



# Durham County Emergency Medical Services

- Kevin Underhill
- 179 FTEs
- Serves as the initial emergency medical response for all Durham County residents (over 305,000 population covering 299 square miles)



# Durham County Emergency Medical Services

PERFORMANCE MEASURES	FY2014-15 Annual	FY2015-16 Annual	FY2016-17 Annual	FY2017-18 Estimated
<b>EMS Operations</b>				
# of 911 calls responded to	39,607.00	44,083.00	46,679.00	49,566.00
# of patient transports	25,336.00	26,277.00	27,795.00	28,551.00
Countywide average response time by EMS to emergency calls in minutes	10.92	9.85	9.64	9.62
Average Response time for Durham County Fire and Rescue for medical emergencies in minutes	4.32	5.48	5.46	5.40
Average Response time for Lebanon Volunteer Fire Department for medical emergencies in minutes	4.52	6.98	6.96	6.90
Average Response time for Bahama Volunteer Fire Department for medical emergencies in minutes	6.87	6.80	6.96	6.90
Average Response time for Redwood Volunteer Fire Department for medical emergencies in minutes	5.50	6.25	6.29	6.25
Average response time for medical emergencies for all County first responders in minutes	5.50	6.12	6.08	6.05



# Durham County Emergency Medical Services

- Current or Major Initiative
  - Implementing a pilot “Community Paramedic” program with three new positions
    - To better manage and support patients within the community suffering from chronic health issues, the homeless, and those with behavioral health issues
  - Shared facilities with Durham Fire Department – Station 17 (under construction)



DURHAM  
PUBLIC SCHOOLS



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