



Durham County Department of Public Health Re-Accreditation Process

December 8, 2016 / Rochelle Talley

Goal & Purpose of Accreditation

- ***Goal of Accreditation for North Carolina:***

Assure and enhance the quality of local public health and as such improve the health of the community and eliminate health disparities

- ***Purpose of Accreditation (Quality Improvement Initiative):***

Determine performance & capacity

Strengthen state & local partnerships

Identify areas for system improvement

Assure a strong public health system is in place



Focus of Accreditation

- Capacity of the local health department to perform at a quality level the three core functions:

1. Assessment

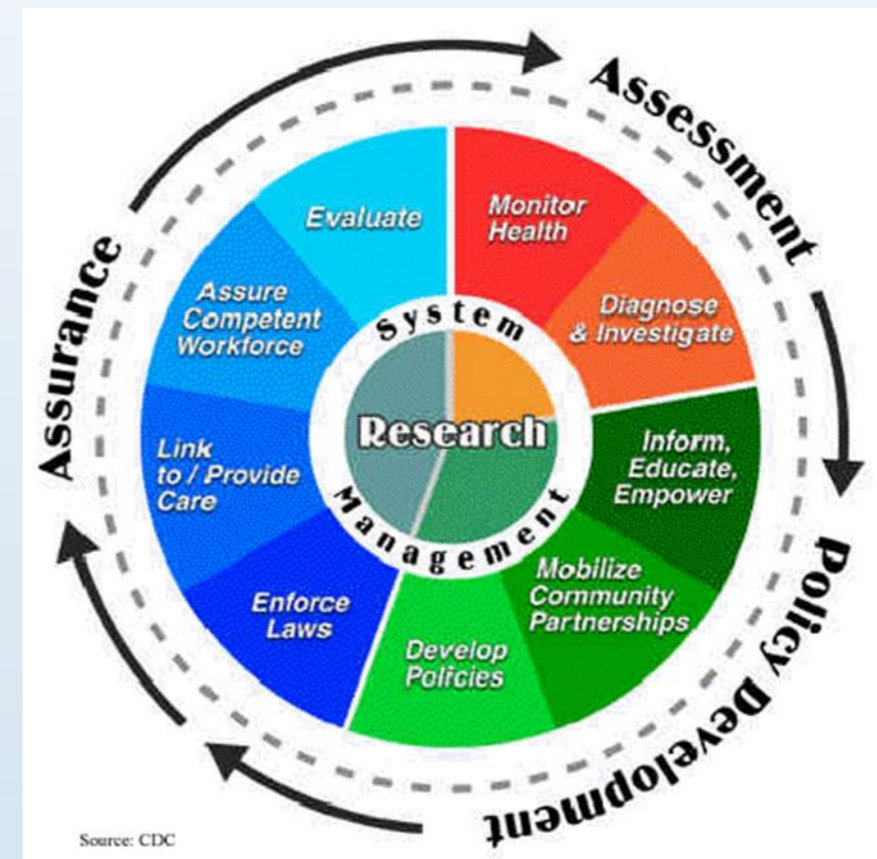
- Monitor health status
- Diagnose & investigate health problems

2. Assurance

- Inform, educate & empower
- Mobilize community partnerships
- Develop policies & plans

3. Policy Development

- Enforce laws & regulations
- Link people to health services
- Assure a competent PH workforce
- Evaluate PH efforts & services
- Research solutions to health problems



Accreditation: What Does It Include?

- Completion of Health Department Self-assessment Instrument (HDSAI)
- Site Visit (2 days) –
By multi-disciplinary team of peer volunteers
- Determination of Accreditation Status –
By an independent accrediting board

Accreditation serves as an assessment of minimal standards that must be provided to ensure the health of the public



ReAccreditation: What is our timetable?

- *NC Accreditation:* Required every 4 years
- *DCoDPH Initial Accreditation Date:* April 25, 2013
- *DCoDPH must be re-accredited by* April 25, 2017
- *Notification Date:* September 1, 2016
- *HDSAI Due Date:* December 9, 2016
- *Site Visit:* January 31-February 1, 2017



Health Department Self Assessment Instrument (HDSAI)



North Carolina
LOCAL HEALTH DEPARTMENT ACCREDITATION

Health Department Self-Assessment Instrument (HDSAI)

Effective May, 2011

Approved by NCLHDA Board May 20, 2011

For use by both local health departments
seeking initial accreditation status AND those
seeking re-accreditation status.



STANDARD: AGENCY CORE FUNCTIONS AND ESSENTIAL SERVICES			
FUNCTION: ASSESSMENT			
ESSENTIAL SERVICE 1: Monitor health status to identify community health problems.			
Benchmark 1: A local health department shall conduct and disseminate results of regular community health assessments.			
Activity 1.1: The local health department shall conduct a comprehensive community health assessment every 48 months. The community health assessment must fulfill each of the following requirements: <ul style="list-style-type: none">• Provide evidence of community collaboration in planning and conducting the assessment.• Reflect the demographic profile of the population.• Describe socioeconomic, educational and environmental factors that affect health.• Assemble and analyze secondary data (collected by someone other than the health department) to describe the health status of the community.• Collect and analyze primary data (collected by the health department) to describe the health status of the community.• Compile and analyze trend data to describe changes in community health status and in factors affecting health.• Use scientific methods for collecting and analyzing data.• Identify population groups at risk for health problems• Identify existing and needed health resources.• Compare selected local data with data from other jurisdictions (e.g., local to state, local to local).• Identify leading community health problems.			
Documentation: <ul style="list-style-type: none">• Copy of Community Health Assessment (CHA) conducted <u>within the last 48 months</u> AND <ul style="list-style-type: none">• Letter from Office of Healthy Carolinians/Health Education stating CHA meets content requirements described above AND <ul style="list-style-type: none">• If applicable, a letter from OHC/HE stating that Corrective Action Plan (CAP) has been accepted.			
EVIDENCE/EXPLANATION:			
LHD Self-Assessment		SVT Determination	
Met <input type="checkbox"/>	Not Met <input type="checkbox"/>	Met <input type="checkbox"/>	Not Met <input type="checkbox"/>
SVT Notes Concerning Determination:			

HDSAI: What Does It Cover?

- **Standard 1:** Review of Agency Core Functions & Essential Services (CF&ES) (29 Benchmarks/93 Activities)
Capacity to perform nationally-accepted CF&ES for public health & mandated services for LHD's in NC
- **Standard 2:** Agency Facilities & Administrative Services(CF&ES)
(4 Benchmarks/27 Activities)
Address administrative structures and procedure
- **Standard 3:** Board of Health/Governance
(8 Benchmarks/28 Activities)
Recognize the BOH's scope of legal authority and overall responsibility for the agency



HDSAI: Areas Addressed

- Public Health Law
- Personnel
- Community Partnerships
- Media
- Strategic Planning
- Financial Management & Budget Development
- Performance Management



HDSAI: Requirements for Full Accreditation

- **Standard 1: Review Agency Core Functions & Essential Services**
(29 Benchmarks/93 Activities)

Assessment Function: Meet 26 of 29 Activities

Policy Development Function: Meet 23 of 26 Activities

Assurance Function: Meet 34 of 38 Activities

- **Standard 2: Agency Facilities & Administrative Services**
(4 Benchmarks/27 Activities)

Meet 24 of 27 Activities

- **Standard 3: Board of Health/Governance (8 Benchmarks/27 Activities)**

Meet 24 of 27 Activities



Accreditation Process

- Accreditation Administrator notifies health departments
- Health departments have 90 days to submit HDSAI
- SVT reviews HDSAI, visits the health department for 2 days & completes interviews
- SVT prepares a report
- Accreditation Board meets & reviews the SVT's report
- Accreditation Board grants a status of *Accredited* or *Conditionally Accredited*
- *Conditional Accreditation* status available for up to 2 years
- *Accreditation* granted for 4 years



Site Visit

GOAL: Amplify, clarify & verify HD's HDSAI to evaluate degree of compliance with benchmarks/activities

- Entrance Conference
- Site Visit Team Executive Sessions
- Personnel Record Review
- Documentation Review
- Facility Tour (including off-site)
- Interviews
- End-of-Day Conferences
- Exit Conference



Site Visit Interviews

- **Who is interviewed?**
 - Health Director
 - County Manager (if changed since last site visit)
 - BOH Chair & 1-2 other Board members
 - Environmental Health Director
 - Nursing Director
 - 2-3 Community Partners
 - Staff (individual or small group) – if needed
- **Purpose:** Ascertain their understanding of the agency & their role in or with respect to the agency



Site Visit Interviews - BOH

- *Purpose* of the BOH interviews include:
 - Assessing level of involvement with Health Director & health department
 - Evaluate board member's knowledge of their role & responsibilities
 - Assess BOH members training
 - Discuss process of hiring & evaluating a health director
 - Describe the county's public health priorities & how they are determined
 - Discuss how the board functions
 - Discuss the legal responsibilities of the BOH
 - Discuss the relationship between the BOH & the health director



BOH/Governance Benchmarks

- **Benchmark 34:** BOH shall exercise its authority to adopt & enforce rules necessary to protect & promote the public's health
- **Benchmark 35:** BOH shall assure a fair & equitable adjudication process
- **Benchmark 36:** BOH members shall be trained regarding their service on the board
- **Benchmark 37:** BOH shall assure the development, implementation & evaluation of local health services & programs to protect and promote the public's health



BOH/Governance Benchmarks

- **Benchmark 38:** BOH shall participate in the establishment of public health goals & objectives
- **Benchmark 39:** BOH shall assure the availability of resources to implement the essential services described in GS 130 A-34.1 (E)(2)
- **Benchmark 40:** BOH shall advocate in the community on behalf of public health
- **Benchmark 41:** BOH shall promote the development of public health partnerships



Accreditation Resources

- NC Local Health Department Accreditation Website
<https://www.google.com/#q=north+carolina+local+health+department+accreditation>
- HDSAI
https://nciph.sph.unc.edu/accred/health_depts/materials/HDSAI-Interp2-15-16.pdf
- HDSAI Interpretation Document
https://nciph.sph.unc.edu/accred/health_depts/materials/HDSAI-Interp2-15-16.pdf
- Accreditation Process Handbook
https://nciph.sph.unc.edu/accred/health_depts/materials/LHDAccreditationProcessHandbook-5-20-16.pdf



Accreditation

Questions??

