

Our Promise to You

We strive to follow established industry standards for mass appraisal, and we are both fortunate and proud to have an experienced, professional staff representing several decades of experience in tax appraisal, including multiple reappraisals, both in Durham and in other counties, and even in other states. Even so, reappraisal is always a challenge, because the goal is to appraise tens of thousands of properties all at one time, and in a way that is fair and equitable to all property owners. We recognize that there will be situations where the mass appraisal approach may produce an estimate of value that seems somewhat high or low for an individual property. We are committed to working with all property owners to ensure that every property is appraised at a reasonable estimate of its January 1, 2016 market value.